

Usability test – second iteration

Date: 06.12.23

Place: Conta-office

Objective: Test version 1.0 of diff-engine in web-browser

Features to test: Navigate sites, comparing transactions and understand the results.

Equipment: Trine Staverløkks work-PC, with running backend and frontend

Test-team: Trine Merete Staverløkk is test-leader with all roles (leader, observer, planner, secretary).

Testers: Accountants (two people working in Conta as accountants full time).

- User 1: Accountant, man, mid 40s
- User 2: Accountant, woman, late 40s

Implementation

Flow – make user navigate to diff-engine and use it:

1. Find page for diff-engine
2. Match transactions in June
3. See results
4. Navigate to saved periods
5. See results

Questions:

1. Was the naming natural/intuitive?
2. Was the button where it is most intuitive?
3. Was the navigation intuitive and clear?
4. Is there any changes I should make?

Results

Task	Result
1: Find page for diff-engine	No problem both users
2: match transactions in June	No problem both users
3: See results	No problem both users
4: Navigate to saved-periods	No problem both users
5: See and understand results	No problem both users

Question	Answer User 1	Answer user 2
1: Was the naming natural/intuitive?	Yes, but maybe "reconcile period" is more professional.	Yes
2: Was the button where it is most intuitive?	Yes	Yes,
3: Was the navigation intuitive and clear?	Yes	Yes
4: Is there any changes I should make?	Maybe include a dialog that makes user agree to the comparison before saving it?	Maybe navigate directly to saved periods, or have some confirmation that its saved somewhere.

Further work

- Include dialog of period-change, where you can accept or decline comparison.
- Navigate to saved when accepting for a better flow.