

Usability test – first iteration

Date: 27.09.23

Place: Conta-office

Objective: Test first prototype (version 1.0) of diff-engine in Figma

Features to test: Comparing transactions and understand the results.

Equipment: PC, with provided link to Figma-site

<https://www.figma.com/file/7QUizRwn0Bwc9N4uEuVj19/HighFiPrototype?type=design&node-id=0-1&mode=design&t=WVFbXNz5oBdDLJAI-0>

Test-team: Trine Merete Staverløkk is tester, with all roles (leader, observer, planner, secretary).

Testers: Accountants (two people working in Conta as accountants full time).

- User 1: Accountant, man, mid 40s
- User 2: Accountant, woman, late 40s

Implementation

Flow – make user navigate to diff-engine and use it:

1. Click on account 1920 (Bankkonto)
2. Click on button “Match konto”
3. See results
4. Change account
5. Match again
6. See results

Questions:

- Was the naming natural/intuitive?
- Was the button where it is most intuitive?
- Was the colours and design ok?
- Is there any changes I should make?

Results

Task	Result
1: Click on account 1920 (Bankkonto)	No problem user 1, user 2 did not understand fully. Started clicking first account, but after tester explain better there was no problem.
2: Click on button “Match konto”	No problem both users
3: See results	No problem both users
4: Change account	No problem both users
5: Match again:	No problem both users
6: See results	No problem both users

Questions:

1. Was the naming natural/intuitive?
2. Was the button where it is most intuitive?
3. Was the colours and design ok?
4. Is there any changes I should make?

Question	Answer User 1	Answer user 2
1: Was the naming natural/intuitive?	Should change "Account" and make it more intuitive that you compare transactions and not accounts.	Same answer as User 1.
2: Was the button where it is most intuitive?	Yes	Yes, maybe move it a little or change colour to make it more visible
3: Was the colours and design ok?	Maybe change color-scheme to conta-green to match	Yes
4: Is there any changes I should make?	<p>Should maybe remove "account"-options, because account-picker is out of scope, and not necessary.</p> <p>Maybe have a "home-page" that lists the accounts, and then another page for diff-enginge. And would be nice with a page for periods that are compared.</p> <p>Have a sidebar for easy navigation?</p>	Should focus more on transactions and not accounts.

What to change when starting developing

- Change color and name to match-button. Make it more visible. And the system is not matching accounts, its matching transactions.
- Remove functionality with accounts, only have transactions listed from accounting and bank.
- Add a home-page, page for compared periods and a page that does the comparing.
- Add a sidebar or topbar. The one already on the prototype is just a placeholder for now, but it needs to be used more when having more pages.

What not to change:

- Colour to Conta-green. Reason: Conta-green will probably not be like that in the future in the accounting-system that Conta is making today. It is planned to be more blue, which is why the choice is blue in the prototype as well.