# Intersectionality in Computer Science: A Systematic Literature Review

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Abstract—Gender equality, as well as Diversity, Equity, and Inclusion (DEI), in computer science (CS) is primarily limited to binary gender diversity. It is known that women are heavily underrepresented in CS, but substantial parts of the DEI issues are still unexplored. Intersectionality provides a more nuanced perspective of equality as it acknowledges exclusion and discrimination coming from overlapping layers of people's identities, e.g. gender, ethnicity, dis/ability, nationality, socioeconomic status, age, religion, and sexuality, in combination. It is important to address systemic barriers, bias, and stereotypes in CS through the lenses of intersectionality. There is a growing literature on challenges of women and binary gender diversity in CS, but a limitation to many of these investigations is that they look at only one dimension of discrimination rather than the complexity of intersectional challenges. That is why the research objective of this study is to provide information on the relation of intersectionality and CS, using the Systematic Literature Review methodology. The results show that there is still scarce research explicitly connected to the concept of intersectionality in CS, but awareness is increasing. The SLR also reveals various challenges and success factors related to intersectionality, which call for further attention.

*Index Terms*—Intersectionality, Diversity, Inclusion, Computer Science, Systematic Literature Review

### I. INTRODUCTION

Tech companies often join the Diversity, Equity, and Inclusion (DEI) conversation because it is beneficial for their image as an employer, but in general, the conversation usually stops at binary gender diversity [1] [2]. When researching diversity in computer science (CS) (as well as related fields such as software engineering (SE), information and communication technology (ICT), information technology (IT), informatics, computing, etc.), it is important to do so through an intersectional lens, to fully understand the complexities and nuances of the issues and their possible solutions. Intersectionality encompasses how overlapping factors of a person's identity, e.g. ethnicity, nationality, disability, gender expression, sexuality, religion, and socioeconomic background, affect individuals in their daily lives, contributing to discrimination [3]. Overwhelmingly, diversity in CS is understood as gender Marit Fredrikke Hansen Norwegian University of Science and Technology Norway maritfha@stud.ntnu.no

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diversity, within the frames of UN's Sustainable Development Goal (SDG) 5, Gender Equality [4]. Statistics from Europe show that women are still highly underrepresented in CS. In order to reach the 5th SDG – gender equality – within CS, intersectionality must also be a part of the solution [5]. Binary gender is only one dimension of inclusion, whereas intersectionality considers multiple dimensions of a person's identity and the complexities of how these parts intersect leading to exclusion. With an intersectional approach, DEI can lead to greater creativity and success in CS [6]. Furthermore, having diverse developers helps prevent the creation of software that perpetuates harmful stereotypes and/or bias.

The research objective of this paper is to provide knowledge about intersectionality in CS, both at the university and professional levels. Relatively many studies research the inclusion of women and binary gender diversity within the CS field [7] [8], and several acknowledge that a recurring limitation in this research area is staying within the binary and ignoring the concept of intersectionality [9] [10]. Thus, few studies about diversity in CS look beyond one dimension and consider the complexity of challenges linked to and explicitly attributing them to intersectionality. These factors motivated the following research questions (RQs):

- **RQ1:** What recent research exists that explicitly embraces intersectionality within computer science?
- **RQ2:** What are the main intersectional challenges in computer science?
- **RQ3:** What factors are important to overcome these challenges and succeed in computer science?

To address the research questions **RQ1**, **RQ2**, and **RQ3**, a Systematic Literature Review (SLR) was performed to review primary studies within this project scope and to understand intersectionality in CS. The principles by Kitchenham were used to perform the SLR [11].

The structure of this paper is as follows. Section II presents the background, which elaborates on diversity in CS. The research methods are presented in Section III. Section IV presents the results from the SLR, and Section V discusses these findings in relation to the research questions, as well as the limitations. Lastly, Section VI concludes the paper by reflecting on the research questions and future works.

### II. BACKGROUND

# A. Intersectionality

Intersectionality was a term first introduced by Kimberle Crenshaw [12], to address the intersections between multiple overlapping components of a person's identity, e.g. nationality, ethnicity, dis/ability, gender expression, sexuality, religion, socio-economic background etc., and how the combination of these identity segments affect their everyday lives leading to exclusion [3]. Crenshaw found that some of the challenges Black women in the US faced remained hidden when looking at only race or gender as a source of discrimination. Instead, it was necessary to consider the combination of these identity factors together, which is how the Theory of Intersectionality was born. The overlapping factors, such as religion, gender & sexuality, socio-economic status, ethnicity, indigeneity, nationality, dis/ability, and education, affect one's experiences as a whole. The combination of these factors can account for the individual's unique disadvantages and challenges.

When commenting on SDG 5 and striving for DEI, the UN underlines the importance of intersectionality, in order to leave no one behind and use our resources better [5].

# B. Diversity in Computer Science

By the 21st century, technology has become ubiquitous, penetrating people's daily lives. To make software fit a wider range of users, it is essential to have diversity within the development team. Studies show that diversity leads to greater creativity and success<sup>1</sup>. Even more importantly, a team that is not diverse enough is likely to produce software that is based on and maintains bias. One example of this is face recognition algorithms, where females, especially females with darker skin tones, were left out during development, as well as assessment. Multiple face recognition algorithms were reported to work with an accuracy over 90%, which is classified as high accuracy, but this meant only for male subjects with lighter skin tones. As opposed to this, female participants with darker skin tones had up to 34.4% worse accuracy [13]. It is important to have diversity in CS to ensure the product created can be universal and suitable for a wider range of user group. In order to overcome this technical and social problem, an intersectional approach accounting for the overlap of (in this specific case, at least) gender and race would be necessary.

Computer Science is considered to be a homogeneous field, with professionals who are predominantly white, heterosexual, Global Northern, young, middle-class, cis-gendered men [14]. Although historically women and women of color had a great part in computing, as the profession grew more prestigious, it became more and more white and male-centered, pushing others out of the field through the means of discrimination [15]

<sup>1</sup>https://www.diversityintech.co.uk/the-benefits-of-diversity-in-tech

[16] [17]. "Erasure is not merely an issue of representation, but a foundation on which systematic racism, misogyny, and inequity rely" [15].

### **III. RESEARCH METHOD**

In order to uncover the relation between intersectionality and exclusion in CS, we chose the methodology of systematic literature review. We decided to explore papers that do research specifically and explicitly on intersectionality in the frames of CS, either within academia or industry. The advantages to using SLR as a research method are that it identifies gaps in current research and suggests areas for future research activities. Moreover, it synthesises existing research in a fair manner; thus, reproducibility of the systematic review is enhanced and bias reduced [11].

### A. Identification of Research Questions

The research objective of this paper is to provide knowledge about intersectionality in CS, both at the university and the professional level, as well as to contribute to research that acknowledges the complexity of intersectional challenges beyond the one-dimensional narrative in CS. We were interested to see to what extent CS has embraced the term of intersectionality which has been widely around in other disciplines [12] [18] [19]. Based on this rationale, the authors defined three RQs, presented in Table I.

Table I

| Research Question   | Motivation   |
|---|--|
| <b>RQ1:</b> What recent research exists that explicitly embraces intersectionality intersectionality in computer science? | To determine how much CS has started<br>to embrace the concept of intersectionality<br>that Social Sciences has widely been using. |
| <b>RQ2:</b> What are the main intersectional challenges in computer science?  | To focus on the experiences of university<br>students and improve retention and sense<br>of belonging.                             |
| RQ3: What factors are important to  | To understand how to design protocols  |
| overcome these challenges and succeed   | including intersectionality in CS careers  |
| in computer science?  | and education for increased diversity.   |

# B. Data Collection

The authors used Scopus, the largest electronic database of peer-reviewed academic, to search for primary studies because it supports the usage of complex search queries and provides an exhaustive selection of peer-reviewed studies and published books. After four trial searches, the authors identified *intersectionality* as the most essential keyword for the search query to align with the RQs.<sup>2</sup> Table II presents the final search query used in this SLR.

 Table II

 SEARCH STRING APPLIED IN SCOPUS DATABASE.

| Database | Search string applied  |     |  |  |  |
|----------|--|-----|--|--|--|
| Scopus   | <pre>TITLE-ABS-KEY( intersectionality ) AND (LIMIT-TO( SUBJAREA, "COMP" ))</pre> | 244 |  |  |  |

<sup>2</sup>We understand that this poses limitations to the search, as papers addressing intersectional challenges without mentioning intersectionality, are left out.

# C. Selection of Studies

The search query used in Scopus (see Table II) retrieved 244 studies. The selection process is illustrated by Figure 1.

The authors first filtered the results to only include studies in English that were from 2018 or later since studies from the past five years would provide the most relevant and updated research. This first filtration retrieved 195 possible primary studies. These studies were exported to Endnote, a tool used to manage papers obtained throughout the literature search [11].

After the full texts of the possible primary studies were retrieved in Endnote, the inclusion and exclusion criteria were defined based on [11], to guide the screening of the titles and abstracts, which was performed in parallel by the authors to ensure the reliability of the inclusion decisions and help avoid selection bias.

### Inclusion criteria:

- 1) The paper addresses the RQs.
- 2) The paper is published in 2018 or later.
- 3) The paper has intersectionality as a keyword.
- 4) The paper has subject area computer science.

### **Exclusion criteria:**

- 1) Papers not in English
- Papers about computer science or technology that does not discuss intersectionality.
- 3) Duplicated work presenting a similar result by the same author.

After completing the parallel screening process, a second screening was performed by the authors on any studies that were deemed as relevant only by one of the authors, opening a discussion on which of these potential primary studies should be included further in the selection process as recommended by Kitchenham [11]. This led to the number of papers being limited to 74 following the first and second screening of titles and abstracts.

The next stage of the SLR was to define the quality criteria to further assess the "quality" of the potential primary studies [11]. By looking at the introduction, discussion, conclusion, headings, tables, and figures of the 74 papers, a more thorough screening process could take place. Each paper was given a quality score between 0 and 2 by the authors, where 0 meant the paper was excluded, whilst 2 meant the paper was included. Any paper that got a score 1 by all authors or a score 1 and 2 was discussed further based on the quality criteria after the parallel screening was complete. After the quality assessment process, 16 primary studies remained. The list of the selected studies is in Appendix A.

Given the rigorousness of the selection process in an SLR, it was expected that a large number of papers would be excluded. The final number of primary studies selected for this SLR could further support that there is a gap in research explicitly concerning intersectionality in CS.

# D. Data Extraction and Monitoring Progress

After completing the selection process, the SLR resulted in 16 primary studies. The data extraction and monitoring process



Figure 1. Study selection process

consisted of filling out a data extraction form to record the information obtained by the authors from the primary studies. Random samples of the studies and their results were cross-checked by the authors to promote quality [11].

### **IV. RESULTS**

This section presents the results obtained from the 16 primary studies in the SLR, providing new insight into intersectionality in the CS field. The overview of the findings for each RQ is displayed in Appendix B.

# A. RQ1: What recent research exists that explicitly embraces intersectionality within computer science?

The search query as defined in Table II was used to investigate what recent research existed explicitly about intersectionality in CS. We identified 16 relevant studies between 2018 and 2022.

The earliest research on intersectionality in CS, according to Scopus, is from 2009. Between then and now, the highest frequency of research contributions to this area was in the period of 2018 and 2022, which justifies our inclusion criterion of focusing on papers published in or after 2018. The recently growing number of papers, as well as the fact that 75% of the papers included in our SLR were published in the last three years (2020-2022), indicate that the awareness of intersectionality is increasing.

At the same time, when we look at where the data are from, we find a less promising trend. Due to the specificities of cultural contexts, it is relevant to consider intersectional data from a wide range of cultures. 13 of the 16 studies, that is, 81% have gathered their data in the US; that is, only a small portion of the world is represented. The only 3 studies from outside of the US are from Ireland (two studies) and India (one study), which means that the Global South is severely underrepresented.

It is important to note that even if all selected studies focused on intersectionality, it varied what identity segments were actually addressed. Figure 2 visualizes the factors used in the studies when examining intersectionality. Most of the studies have ethnicity and gender as factors in their data generation when looking at intersectionality. The two studies that are placed only within the gender group do have another factor called "minority," which can encompass all of the factors initially presented in Section II-A as it is the participants' subjective choice.



Figure 2. Venn diagram presenting the intersectionality factors in the studies.

Regarding the methodology used to gather data, 56% of the studies in the SLR used a quantitative analysis approach. 6 of the papers applied the method of triangulation, which enhances their validity as two or more data generation methods were used to corroborate their findings. Of these 6 papers, an equal number were mixed, qualitative, and quantitative studies, and 50% used the survey strategy.

# B. RQ2: What are the main intersectional challenges in computer science?

Many of the studies revolve around how underrepresented groups face stereotypes, discrimination and bias as challenges they had to overcome in CS. S02, S08, and S10 point out that (within the US context) especially Black women experience the feeling of being the only one [20] [21] [22]. This emphasizes that female CS students face a lower sense of belonging and that Black students face an even lower sense of belonging than White students, as discussed in S09 and S16 [23] [24]. S12 explicitly looks into the difference between being a woman, being Black and the intersection of being both Black and a woman in the US, further emphasizing how intersectional challenges are intertwined [25].

# C. RQ3: What factors are important to overcome these challenges and succeed in computer science?

The results related to RQ can be categorized into two main groups. According to the studies, the primary means of overcoming intersectional challenges are a sense of belonging and mentoring. Some other success factors were also mentioned that do not fall into the above two groups. More specifically, 12 out of the 16 papers discuss solutions related to a sense of belonging, as an important factor for overcoming challenges that arise from intersectional differences; 6 studies were related to mentorship; and 6 suggested other solutions as tools to overcome such challenges, also helping to increase diversity in CS.

### V. DISCUSSION

### A. Principal Findings

There is a dearth of research about intersectionality in CS (synthesised from [20] [26] [22] [16] [27] [25] [28]). When comparing this to the research on intersectionality in general, there is a clear and steady increase in papers being published on the topic between 2018 and 2022. In this timeframe, research on intersectionality has doubled, while research on intersectionality in CS has quadrupled. It must be noted, though, that most of the studies found in the SLR were from the US and that most studies about intersectionality in CS, overall, are from the US. The increased interest to research intersectionality in these years can be tied to the broader social context and specifically events like the #MeToo movement and the Black Lives Matter movement.

The #MeToo movement had an important impact on the tech industry as well, as it highlighted the misogynistic work culture in Silicon Valley high-tech firms. This disproved that CS was a meritocracy [22] [16], and uncovered how the companies had extensive knowledge about and were enabling sexual harassment in the workplace [29] [30] [31]. These issues were also highlighted in the SLR. S10 and S11 state that upholding the false notion that CS is a colorblind meritocracy is dismissive of intersectional experiences and enables an inequitable workplace [22] [16]. S08 and S13 also state that many tech companies continue to perpetuate this misogynistic culture in CS throughout the hiring process and at the workplace (e.g. by only using male computer scientists and engineers in the hiring process), thus not improving the recruitment and retention of underrepresented people [21] [27].

2020 was also an important year for intersectionality. This year marked the beginning of the COVID-19 pandemic and the resurgence of the Black Lives Matter movement. Both of these events opened a new conversation concerning inclusion and intersectionality. S05, S07, and S09 support that the pandemic was an important factor that decreased the sense of belonging in CS, but also highlighted how marginalised people

continuously have had a lesser sense of belonging in CS from being students and into their professional careers [32] [33] [23]. Furthermore, S07, S02, and S03 state that the resurgence of the Black Lives Matter movement placed intersectionality on the agenda through a call to action from the CS community to be an active leader of change for equity, which further proved that oppression and ignorance had enabled CS to hide behind the false narrative of being a meritocracy [33] [20] [26].

Even if the issue has been put on the agenda more in the past years, it has been the case mainly in the US. In addition, most studies (9 out of 16) address only the intersection of gender and ethnicity. In fact, when comparing the intersectionality framework (see subsection II-A) with the primary studies, only half of the intersectionality factors were discussed in all of the papers combined. This supports that there is a clear gap in research regarding intersectionality in CS.

All 16 studies in the SLR addressed intersectional challenges in CS.

S11, S08, S10, S02, and S05 found that people of underrepresented identities in CS were more likely to be talked down to, have their qualifications questioned, and experience imposter syndrome as a result of low expectations either in the workplace or in their studies [16] [21] [22] [20] [32]. Moreover, a lack of diversity in the workplace is considered to lead to blatant discrimination and a lost sense of belonging. It is indicated that marginalised people are more likely to miss out on opportunities of advancement, due to promotional practices built on informal networks [16] [22].

Female students face a lower sense of belonging, as discussed in S09, and studies from the US found that Black students face an even lower sense of belonging than White students, especially when they are both Black and women [23] [21] [22] [27] [20] [24]. According to the study, women who self-identified as a minority experienced a lower sense of belonging in CS education [23]. In an industry context, S01 also discusses this explaining how Indian women face more constraints as CS professionals due to societal expectations and traditional gender roles [34] than Indian men. One interviewee in S11 recounted an experience of receiving a harmful stereotypical comment from a male colleague; "I love having you on my team because if we have a problem, I can ask you to handle it because they'll be afraid of an angry Black woman" [16]. This shows that harmful stereotypes that exist in CS further decrease a person's sense of belonging through objectification and dehumanization. Being underrepresented not only means isolation but a lack of having role models and a support system that understands the complexities arising from intersectionality.

15 of the 16 studies identified factors that can help overcome intersectional challenges in CS. These success factors were grouped into three different categories: a sense of belonging, mentorship, and other means.

Having a sense of belonging was found as a success factor in most of the studies analysed in this SLR. The importance of having a network of support was discussed in S13, as being around other people of similar intersectional backgrounds makes one feel less isolated [27]. These networks could be in the form of a peer community since this simultaneously creates a CS network and a social network, presented in S14 [35]. Having a social network in CS was found critical in increasing the probability of choosing CS in higher education [35] [33] [25] [26]. Moreover, the academic/professional CS network was essential in building career confidence and technical skills [35] [21] [16] [36] [27] [32]; further supporting retention in CS. Thus, the network that a person is involved in can help increase their sense of belonging since they can identify with or have empathy for different intersectional experiences while also contributing to a richer, more inclusive environment in CS.

Another prominent success factor found through this SLR was mentorship programs. Mentoring could act as a tool to support diversity in CS and help increase the sense of belonging. In terms of mentoring, intersectional mentorship from S14 was suggested as an extended version of academic and professional mentoring since this supports and acknowledges intersectional issues, and systemic barriers in CS [35]. Awareness and empathy for the background of the mentees are important to have a good mentee-mentor relationship because the mentor understands the mentee's specific concerns [35], which strengthens the effect of mentoring as well as the mentee's sense of belonging. Additionally, mentorships were found to be especially important in the early career stages, as mentors could be proactive in sharing imperative information with the mentee about their personal experiences in CS, the work culture, in addition to providing advice and guidance on coping mechanisms or advocate for career advancements [16] [21] [22] [27]. Hence, these factors should be considered when developing and implementing a mentorship program that promotes DEI.

Intersectional mentoring could lessen discriminatory occurrences since this would implicitly increase diverse hiring and use intersectional experiences to define an inclusive and equitable environment. So when creating a mentor program, it is important to reflect on how the mentors and mentees should be matched together. Regarding cross-ethnic and cross-gender, S11 points out that women have greater difficulty with these types of mentor relationships since this could lead to power imbalance in the mentor-mentee relationship [16].

# B. Limitations

As discussed earlier, there is a scarcity of research on intersectionality in CS. It must be admitted that the low number in our SLR can also be attributed to the fact that we used Scopus only, which is the largest database but not the only one. In our future works, we will perform a more extended search.

Another reason for the low number of papers can be explained with the fact that we focused on papers explicitly mentioning intersectionality. This also meant that our search did not include papers that address intersectional challenges without mentioning the term itself in their titles, abstracts, or keywords. While this limitation results in a darker picture, it must also be mentioned that many of the excluded studies (such as [37], [38], [39]) typically address race and gender, only two segments of intersectional challenges, which is in line with our findings.

Most of the studies in our SLR tend to concentrate only on two identity factors of intersectionality, mainly ethnicity and binary gender. There was little to no discussion of dis/ability, different nationalities, sexuality, or gender expression. Some studies that were left out due to our explicit focus on intersectionality as a term do work with more than two identity segments, such as gender, ethnicity, and culture [40], or on less researched identity segments such as transgender individuals [41]. Therefore, a more extended search would possibly be able to bring more results and a more positive picture of the field.

# VI. CONCLUSION

In this paper, the authors analyzed the literature related to intersectionality in CS. 16 primary studies from the period 2018-2022 have been selected and reviewed.

Even if there are many studies on binary gender diversity in CS by now, there is a clear shortage of research in connection with and explicitly about intersectionality, which would provide a broader and more nuanced perspective of what diversity would mean in CS. Multiple studies in our SLR expressly comment on the scarcity of research done in the field. The earliest research found on intersectionality in CS is from 2009, but the number of papers started to rise mainly in the past couple of years, which motivated the selection of our research period. This shows that the awareness of intersectionality is increasing in CS and that academic attention is most probably influenced by social issues, e.g. #MeToo, the COVID-19 pandemic, and Black Lives Matter.

However, most of the studies found in the SLR were still only from the US, which is a problem, as the issue of intersectionality is complex and context-dependent. Multiple views on the situation should be represented through the literature to fully understand intersectionality in CS since each country has differing views, norms, and intersectional challenges.

The intersection between binary gender and ethnicity was discussed the most in the primary studies. However, none of the studies reflected on the experiences of having more than two intersecting identities. In total, only 4 intersectional factors were discussed in the 16 studies, but, e.g. dis/ability was not researched together with other factors even though it is considered the world's most significant minority. To increase diversity in CS, all factors of intersectionality must be in focus, and there needs to be more awareness of intersectional challenges, such as bias and stereotypes, as well as more research from all parts of the world.

Multiple studies have shown that a lack of diversity leads to discrimination and a lack of sense of belonging among underrepresented identities, which is a concern and a challenge in CS. A lower sense of belonging is also the result of systemic barriers based on stereotypes, bias, and imbalanced power dynamics, e.g, exclusion from informal networks, unrealistic expectations based on traditional gender roles and/or stereotypes, and the lack of role models and support. In general, the CS field still does not acknowledge the power of intersectionality – and/or is less aware of the term itself – exploring how challenges arise differently depending on people's intersecting identities.

In many studies, having a supportive network has been addressed as a solution to the low sense of belonging experienced by individuals in underrepresented groups. Multiple studies suggested mentorship programs as a concrete example of overcoming challenges and succeeding in CS. When a mentee of an intersectional background has a mentor that understands and has empathy for the mentee, the mentee feels more included in the CS environment, especially in the early stages of their career, which can lead to better retention and a more diverse field.

As further studies, we would like to extend our search to include more papers, even if they fail to acknowledge the term, in order to see if the picture gets more complex or less grim. In addition, building on research dealing with intersectionality in CS, we aim to develop a research protocol (including both an interview guide and a questionnaire), to deepen the understanding of the main intersectional challenges, considering three different factors: gender, ethnicity, and socio-economic status. This year, we plan to execute this study in Norway and Brazil, with the hope to extend it even further. Since CS undergraduates in Brazil face significant differences in socio-economic status, this could bring different challenges. We intend to contrast the new results with the findings of this study, contributing to a more robust body of knowledge about intersectionality in CS.

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### APPENDIX A

#### STUDIES INCLUDED IN THE SLR

- S01 S. Dhar-Bhattacharjee and H. Richardson (2018), "A tour of India in one workplace: Investigating complex and gendered relations in IT"
- S02 Y. A. Rankin, J. O. Thomas, and S. Erete (2021), "Black women speak: Examining power, privilege, and identity in CS education"
- S03 S. Lunn, L. Zahedi, M. Ross, and M. Ohland (2021), "Exploration of intersectionality and computer science demographics: Understanding the historical context of shifs in participation"
- S04 Y. A. Rankin and N. Han (2019), "Exploring the plurality of black women's gameplay experiences"
- S05 K. Kramarczuk, J. Plane, and K. Atchison (2021), "First-generation undergraduate women and intersectional obstacles to pursuing postbaccalaureate computing degrees"
- S06 T. Fletcher, A. Green, R. Quintero, and E. Arroyo (2020), "Intersectionality at minority-serving institutions (MSIs): A longitudinal analysis of female student participation within engineering and computing"
- S07 C. Mooney and B. A. Becker (2021), "Investigating the impact of the COVID-19 pandemic on computing students' sense of belonging"
- S08 S. J. Lunn, E. Zerbe, and M. S. Ross (2022), "Need for change: How interview preparation and the hiring process in computing can be made

more equitable"

- S09 C. Mooney and B. A. Becker (2020), "ense of belonging: The intersectionality of self-identified minority status and gender in undergraduate computer science students"
- S10 J. O. Thomas, N. Joseph, A. Williams, C. Crum, and J. Burge (2018), "Speaking truth to power: Exploring the intersectional experiences of black women in computing"
- S11 K. McGee (2018), "The influence of gender, and race/ethnicity on advancement in information technology (IT)"
- S12 M. Ross, Z. Hazari, G. Sonnert, and P. Sadler (2020), "The intersection of being black and being a woman"
- S13 Y. A. Rankin and J. O. Thomas (2020), "The intersectional experiences of black women in computing"
- S14 B. Spencer, A. Rorrer, S. Davis, S. H. Moghadam, and C. Grainger (2021), "The role of 'intersectional capital' in undergraduate women's engagement in research-focused computing workshops"
- S15 M. A. Jarrell, R. G. Anaraky, B. P. Knijnenburg, and E. M. Ash (2021), "Using intersectional representation and embodied identification in standard video game play to reduce societal biases"
- S16 A. Nguyen and C. M. Lewis (2020), "Competitive enrollment policies in computing departments negatively predict first-year students' sense of belonging, self-efficacy, and perception of department"

|     | RQ1: Research |   |   | R                                     |                     | RQ2: 0                         | Challenges    | RQ3: Success Factors               |  |  |  |
|-----|---------------|---|---|---------------------------------------|---------------------|--------------------------------|---------------|------------------------------------|--|--|--|
| ID  | Country       | Inte  | rsectionality<br>Aborted factors  | Limitations                           | Strategies          | Method                         | Data analysis | Internal                           | External   | Internal   | External   |
| S01 | India, UK     | Gender (binary)<br>Socioeconomic<br>Class and caste               | nooned juciois  | Limitatons                            | Case study          | Interviews<br>Observations     | Qualitative   |                                    | Expectations   |  | Paternity leave<br>Equal pay   |
| S02 | US            | Black women<br>Gender (binary)                                    |   |                                       | Survey              | Interviews                     | Qualitative   | Belongingness<br>Expectations      | Stereotypes<br>Assumed competency<br>Discrimination<br>Exclusion                   |  |  |
| S03 | US            | Ethnicity<br>Gender (binary)<br>Socioeconomic                     |   | Non-binary<br>Dis/ability<br>LGBTQIA+ | Survey              | Documents                      | Quantitative  |                                    | Enrollment rates<br>Retention<br>Lack of literature                                | Sense of belonging   | Mentorship<br>Peer community<br>Role models<br>Intersectional research |
| S04 | US            | Black women<br>Gender (binary)                                    |   | Non-binary                            | Survey              | Interviews<br>Questionnaires   | Mixed         | Dehumanisation                     | Stereotypes in games   | Sense of belonging   | Intersectional approach  |
| S05 | US            | Women and non-binary<br>Socioeconomic<br>First-generation student | Non-binary<br>Ethnicity   |                                       | Survey              | Questionnaires                 | Quantitative  | Imposter syndrome<br>Belongingness | Sexism<br>Racism<br>Exclusion  | Sense of belonging   |  |
| S06 | US            | Ethnicity<br>Gender (binary)                                      |   |                                       | Survey              | Documents                      | Quantitative  | Feeling isolated                   |  | Sense of belonging   |  |
| S07 | Ireland       | Minority<br>Gender (binary)                                       | Non-binary<br>LGBTQIA+<br>Ethnicity<br>Dis/ability<br>Nationality<br>Religion<br>Mature student |                                       | Survey              | Questionnaires                 | Quantitative  | Belongingness                      |  | Sense of belonging   |  |
| S08 | US            | Ethnicity<br>Gender (binary)                                      |   |                                       | Survey              | Interviews<br>Questionnaires   | Qualitative   | Belongingness                      | Sexism<br>Stereotypes<br>Lack of diversity   | Sense of belonging<br>Inclusive thinking   | Mentorship<br>Diverse leadership                                       |
| S09 | Ireland       | Minority<br>Gender (binary)                                       | Non-binary<br>LGBTQIA+<br>Ethnicity<br>Dis/ability<br>Nationality<br>Religion<br>Mature student |                                       | Survey              | Questionnaires                 | Quantitative  | Belongingness                      | Expectations   | Sense of belonging   |  |
| S10 | US            | Black women<br>Gender (binary)                                    |   |                                       | Case study          | Interviews<br>Observations     | Quantitative  | Belongingness<br>Expectations      | Sexism<br>Racism<br>Discrimination<br>Exclusion                                    |  | Mentorship<br>Intersectional approach                                  |
| S11 | US            | Ethnicity<br>Gender (binary)                                      |   |                                       | Survey              | Interviews                     | Qualitative   |                                    | Sexism<br>Racism<br>Exclusion<br>Stereotypes<br>Expectations<br>Assumed competency | Sense of belonging   | Mentorship<br>Sponsors<br>Diverse leadership                           |
| S12 | US            | Black women<br>Gender (binary)                                    |   |                                       | Survey              | Questionnaires                 | Quantitative  |                                    |  | Sense of belonging   |  |
| S13 | US            | Black women<br>Gender (binary)                                    |   |                                       | Survey              | Interviews                     | Mixed         |                                    | Exclusion  | Sense of belonging   | Mentorship<br>Intersectional approach                                  |
| S14 | US            | Ethnicity<br>Gender (binary)<br>Socioeconomic                     |   |                                       | Survey              | Interviews<br>Questionnaires   | Mixed         | Belongingness                      | Enrollment rates<br>Discrimination<br>Stereotypes<br>Sexism                        | Awareness<br>Sense of belonging<br>Authentic professional identity<br>Competency | Mentorship<br>Peer community<br>Intersectional approach                |
| S15 | US            | Ethnicity<br>Gender   |   |                                       | Design and creation | Observations<br>Questionnaires | Quantitative  |                                    | Assumed competency<br>Sexism<br>Racism   | Awareness  |  |
| S16 | US, Canada    | Ethnicity<br>Gender (binary)                                      | Non-binary<br>LGBTOIA+  |                                       | Survey              | Questionnaires                 | Quantitative  | Belongingness<br>Experience        | Exclusion  | Sense of belonging   |  |

# APPENDIX B MAPPING OF RESULTS FROM THE SLR