

Product specification

Target release	May 2021
Epic	As an owner, I want my customers to book their tables online to get more customers and improve workflow.
Document status	VERSION 2
Document owner	@ Pernille Olsen @ Bjørn-Erik Ervik @ Espen Vad
Designer	@ Pernille Olsen @ Bjørn-Erik Ervik @ Espen Vad
Tech lead	@ Pernille Olsen @ Bjørn-Erik Ervik @ Espen Vad
Technical writers	@ Pernille Olsen @ Bjørn-Erik Ervik @ Espen Vad
QA	@ Pernille Olsen @ Bjørn-Erik Ervik @ Espen Vad

Objective

Deliver an online table booking system to optimize workflow

Success metrics

Goal	Metric
Make an intuitive graphical user interface(GUI)	Owner/customer/People we know the feedback.
Use good color schemes.	Owner/customer/People we know the feedback.
Easy to use	Owner/customer/People we know the feedback.
Fast response time and load time	2-3 seconds

Assumptions

- The users have an average amount of computer experience, and there shouldn't be too difficult or challenging to understand language, making it too complicated.
- The users want to use it both on the web on their computer and phone/other equipment.
- With their proprietary software, the company owner should have a somewhat above-average understanding of the software and help customers if they struggle with the program's simple usage.

Milestones

Requirements

	Requirement	User Story	Importance	Jira Issue	Notes
1	Calendar (dropdown)	As a customer, I want to choose a date.	HIGH		
2	Calendar - standard color for available	As a customer, I want to see which dates are available.	LOW		
3	Calendar - red for unavailable (closed, fully booked)	As a customer, I want to see which dates are unavailable.	LOW		

4	Select time	As a customer, I want to choose a time for my reservation.	HIGH		
5	Select time - available standard color	As a customer, I want to see what time a table is available.	MEDIUM		
6	Select time - unavailable red (hover for explanation)	As a customer, I want to see what time a table is unavailable.	LOW		
7	Choose group size (- +)	As a customer, I want to choose the number of guests for my reservation.	MEDIUM		
8	Fill in contact information (dropdown)	As a customer, I want to fill in my contact information.	MEDIUM		Contact information: Name, phone number and email (for confirmation)
9	Table overview - available standard color	As a customer, I want to see which tables are available.	HIGH		
10	Table overview - unavailable red	As a customer, I want to see which tables are unavailable.	MEDIUM		
11	Table overview - click on the table.	As a customer, I want to choose a table.	HIGH		
12	Table overview - selected yellow	As a customer, I want to see the table I have chosen.	MEDIUM		
13	Confirm button	As a customer, I want to confirm my reservation.	MEDIUM		
14	Confirm view	As a customer, I want to see an overview of my reservation before confirming.A	LOW		
15	Confirm booking	As a customer, I want to receive a confirmation of my booking (email)	LOW		
16	Must be responsive	As a customer, I want to reserve a table on mobile, tablet, and web.	HIGH		
17	Good development practices	As a customer, I want to have an intuitive and easy to use interface.	HIGH		
18	Good development practices	As a customer, I want to have my app ordering experience without bugs or significant delays.	HIGH		
19	Administrative view - table view of reservations	As an owner, I want to see which tables are reserved.	HIGH		
20	Sent by email	As an owner, I want to receive a notification of a reservation.	MEDIUM		Mail?
21	Ipad by the counter or at the door	As an owner, I want to have a physical interface for the system in my restaurant.	MEDIUM		Owners task?
22	Administrative view	As an owner, I want an administrative view.	HIGH		
23	A small pop up, in the administrative view	As an owner, I want a reminder for when a reservation is almost up.	HIGH		
24	Administrative view	As an owner, I want to set the table as reserved.	LOW		Extra feature
25	Administrative view	As an owner, I want to remove a reservation.	LOW		

User interaction and design

<https://www.figma.com/proto/cHdC6CIOJLHoGLcCM1Edti/Ny?node-id=38%3A1995&viewport=440%2C375%2C0.05352058261632919&scaling=min-zoom>

Open Questions

Question	Answer	Date Answered
How to reserve a table?	You click at an available table and fill in the date, contact info, and confirmation.	

How can I see if a table is available?	The available tables are gray, your selected table is yellow, booked, or busy tables are red.	
What happened if I sit at a booked table?	You will be notified in time that this current table is reserved, and you either need to leave or change the table within that time.	
We're more than three people who wanna sit together?	If your group contains more than three members who wanna sit together, you need to call the restaurant.	
What do the colors mean?	Red means the table is booked for a specific time. Yellow indicates your selected table. Gray means available.	
We have reserved a table, but we'll be late, or we can't come?	Call the restaurant immediately to tell them about the situation.	
Where is the restaurant's location?	Country: Norway, Postcode: 6002 Ålesund, Street: Kongens gate 14	
Why can't I select any tables?	It could be all the tables are reserved, you can call the restaurant for sure.	

Out of Scope

- Being able to cancel my reservation as a customer