

User test 1 - SentioApp

Test questions

Age	22
Gender	Male
Profession	Student
Education	Computer Engineering
Phone model and operating system	iPhone X with iOS
On a scale of 1 to 5 (1 = very low, 5 = very high) Rate your level of confidence in using smartphone apps.	5
On the same scale, how much do you know about the health sector?	2
What do you think are the biggest challenges in a health professional's work life?	The amount of journals and documents they have to handle.
What are your expectations for an app made for health professionals?	For it to make their work life more comfortable
What should be the most important feature of the app in your opinion?	Info about the patients
Log in to the app with the credentials given above.	Easy
Navigate to settings and choose your preferred color theme (light/dark mode).	Easy
Find a patient named Louise Albarran and click on her.	Easy
Find Louise's detailed patient information. What is her date of birth?	1983-09-20
Navigate to the patient's trend data.	Easy
Filter trend data so that HR is the only data checked off. Choose to see data from the last hour. Explore the graph (Zoom/swipe).	Easy
Find and use the "Alert" button to alert others that you need help with Louise. Use the premade message or create your own.	Easy
Navigate to Louise's Journal and create a new note. Add monitor data if available.	Easy
If you managed to create a new note, edit the note. Edit the title, description and remove the monitor data if you added it.	Easy

If you managed to create a new note, delete the note.	Easy
Go to the notifications page and try to delete a notification if there are any.	Easy
Explore the app as you like.	Easy
Log out of the app.	Easy
What was your first impression?	Nice looking app, maybe too many bright colors at once
Approximately, how long did it take to complete these tasks?	A couple of minutes
How satisfied are you with the login system with the QR-code?	Very nice
Which tasks, if anything, were difficult to complete?	None
Were the names in the different pages and actions descriptive?	Yes, very
Did you find anything difficult to read?	Nothing difficult, but some colors could be a little less bright
What did you think of the colors used in the app?	As described above, too many bright/punchy colors
Was it difficult to find personal information about a patient?	No
Was it difficult to find trend data for a patient?	Not at all
How satisfied are you with the trend graph? Colors, gestures(zoom/swipe), data visualization?	Trend graph colors were nice
Did you understand the Alert-button and its intention?	Yes
Was it difficult to find a patient journal?	Not difficult, but the first time I tried I only found the chat for this patient
Did you find it difficult to create/edit/delete a note?	No
When you're at Live/Trend of a patient, you see a floating button in the bottom right corner. Is this button, acting as a menu for the patient, intuitive? Do you have any suggestions on how we can improve navigation to a patient's journal?	I like this button. This is a good solution for navigating to journals, but if you were to change it, maybe have a journal button with LIVE and TREND.
Did everything work as you expected? E.g: When pressing an info-button, information should appear or did it not?	Yes, exactly as I expected
Is it intuitive to go through settings to log out?	Yes, I think this is the most common place to have it

What, if anything, caused you frustration or left you confused?	Nope
How satisfied are you with the Dashboard? Any ideas for improvement?	Tone down the color intensity and make everything more subtle
What do you think is missing from the app?	Nothing I can think of

Please answer the following questions with a number from 1 to 5 based on the scale below:

1	2	3	4	5
Dissatisfied	Somewhat Dissatisfied	Neither satisfied or dissatisfied	Somewhat satisfied	Satisfied

How satisfied are you with the navigation in the app?	4
How satisfied are you with the descriptiveness of the icons and text used in the app?	5
How satisfied are you with the readability in the app?	4
How satisfied are you with gestures(swipe/zoom/swipe to delete)?	5
How satisfied are you with system feedback (E.g. “Note has been created” or “No alarms available”)?	5
How satisfied are you with the app’s colors?	4