

User test 1 - SentioApp

Age	52
Gender	Male
Profession	SVP Norwegian
Education	Master in business and economics ("Siviløkonom")
Phone model and operating system	
On a scale of 1 to 5 (1 = very low, 5 = very high) Rate your level of confidence in using smartphone apps.	5
On the same scale, how much do you know about the health sector?	3
What do you think are the biggest challenges in a health professional's work life?	Reduce administrative work, bureaucracy with doctors and focus on working with patients (that said many doctors prefer to do the admin compared to patient work)
What are your expectations for an app made for health professionals?	Reduce and make the working day more effective, getting access to necessary patient information when and where they need it and reduce administrative follow-up work
What should be the most important feature of the app in your opinion?	Patient information, but still a bit unsure what exactly the app is focusing on
Log in to the app with the credentials given above.	Done
Navigate to settings and choose your preferred color theme (light/dark mode).	Done
Find a patient named Louise Albarran and click on her.	Done
Find Louise's detailed patient information. What is her date of birth?	1983-09-20
Navigate to the patient's trend data.	Done
Filter trend data so that HR is the only data checked off. Choose to see data from the last hour. Explore the graph (Zoom/swipe).	Done, worked well (colors a bit disturbing, but assume that is to be changed in next phase. :-))

Find and use the “Alert” button to alert others that you need help with Louise. Use the premade message or create your own.	Was a bit difficult at first to find, but when you know where it is it works very well
Navigate to Louise’s Journal and create a new note. Add monitor data if available.	Worked well
If you managed to create a new note, edit the note. Edit the title, description and remove the monitor data if you added it.	Worked well
If you managed to create a new note, delete the note.	Done
Go to the notifications page and try to delete a notification if there are any.	Easy and done
Explore the app as you like.	Done
Log out of the app.	Done
What was your first impression?	Easy to use and gives the necessary information at hand (not sure what information is most important since I am not a nurse or doctor)
Approximately, how long did it take to complete these tasks?	5-10 min, but was on a conf call at the same time...
How satisfied are you with the login system with the QR-code?	Worked fine, but the installation did not work and had to use the manual link, but that again worked fine
Which tasks, if anything, were difficult to complete?	Struggled a bit to find the alert area, but after the first time of use it is no problem
Were the names in the different pages and actions descriptive?	Yes
Did you find anything difficult to read?	No, only the colors
What did you think of the colors used in the app?	Njaa a bit disturbing in my view, but I am not an expert
Was it difficult to find personal information about a patient?	No
Was it difficult to find trend data for a patient?	No
How satisfied are you with the trend graph? Colors, gestures(zoom/swipe), data visualization?	A little to small but all other was very good
Did you understand the Alert-button and its intention?	Yes
Was it difficult to find a patient journal?	No
Did you find it difficult to create/edit/delete a note?	No

When you're at Live/Trend of a patient, you see a floating button in the bottom right corner. Is this button, acting as a menu for the patient, intuitive? Do you have any suggestions on how we can improve navigation to a patient's journal?	If you have tried it once it is perfect and such an app is to be used by expert users again and again, not new users every day
Did everything work as you expected? E.g: When pressing an info-button, information should appear or did it not?	Yes
Is it intuitive to go through settings to log out?	Yes
What, if anything, caused you frustration or left you confused?	Nothing, only colors
How satisfied are you with the Dashboard? Any ideas for improvement?	No, but you should verify if this is all the most prioritized information (I am not able to answer that)
What do you think is missing from the app?	Ref. previous point above

Please answer the following questions with a number from 1 to 5 based on the scale below:

1	2	3	4	5
Dissatisfied	Somewhat Dissatisfied	Neither satisfied or dissatisfied	Somewhat satisfied	Satisfied

How satisfied are you with the navigation in the app?	5
How satisfied are you with the descriptiveness of the icons and text used in the app?	5
How satisfied are you with the readability in the app?	4
How satisfied are you with gestures(swipe/zoom/swipe to delete)?	5
How satisfied are you with system feedback (E.g. "Note has been created" or "No alarms available")?	3 – a bit difficult to understand if a note was saved or not
How satisfied are you with the app's colors?	2