

User test 1 - SentioApp

Test questions

Age	30
Gender	Male
Profession	Manager – Health
Education	Finance
Phone model and operating system	Iphone X
On a scale of 1 to 5 (1 = very low, 5 = very high) Rate your level of confidence in using smartphone apps.	4
On the same scale, how much do you know about the health sector?	3
What do you think are the biggest challenges in a health professional's work life?	Being efficient and focus on the patient
What are your expectations for an app made for health professionals?	Easy to understand
What should be the most important feature of the app in your opinion?	Easy to understand and I get what I need (information)
Log in to the app with the credentials given above.	Ok - perfect
Navigate to settings and choose your preferred color theme (light/dark mode).	Ok - perfect
Find a patient named Louise Albarran and click on her.	Ok - perfect
Find Louise's detailed patient information. What is her date of birth?	Ok – perfect (83.09.20=)
Navigate to the patient's trend data.	Ok - perfect
Filter trend data so that HR is the only data checked off. Choose to see data from the last hour. Explore the graph (Zoom/swipe).	Ok - perfect
Find and use the "Alert" button to alert others that you need help with Louise. Use the premade message or create your own.	Ok - perfect
Navigate to Louise's Journal and create a new note. Add monitor data if available.	Ok - perfect
If you managed to create a new note, edit the note. Edit the title, description and remove the monitor data if you added it.	Ok – perfect

If you managed to create a new note, delete the note.	Ok - perfect
Go to the notifications page and try to delete a notification if there are any.	Ok - perfect
Explore the app as you like.	Ok - perfect
Log out of the app.	Ok - perfect
What was your first impression?	Amazing
Approximately, how long did it take to complete these tasks?	3 minutes (incl prep.)
How satisfied are you with the login system with the QR-code?	Ok
Which tasks, if anything, were difficult to complete?	Nothing
Were the names in the different pages and actions descriptive?	Yes
Did you find anything difficult to read?	No
What did you think of the colors used in the app?	Great
Was it difficult to find personal information about a patient?	No
Was it difficult to find trend data for a patient?	No
How satisfied are you with the trend graph? Colors, gestures(zoom/swipe), data visualization?	Very happy
Did you understand the Alert-button and its intention?	Yes
Was it difficult to find a patient journal?	No
Did you find it difficult to create/edit/delete a note?	No
When you're at Live/Trend of a patient, you see a floating button in the bottom right corner. Is this button, acting as a menu for the patient, intuitive? Do you have any suggestions on how we can improve navigation to a patient's journal?	It was not intuitive that this button was a menu for this specific patient. No good suggestions for a solution. Maybe a short description : "actions".
Did everything work as you expected? E.g: When pressing an info-button, information should appear or did it not?	Yes
Is it intuitive to go through settings to log out?	Yes
What, if anything, caused you frustration or left you confused?	No
How satisfied are you with the Dashboard? Any ideas for improvement?	Very satisfied
What do you think is missing from the app?	No suggestions

Please answer the following questions with a number from 1 to 5 based on the scale below:

1	2	3	4	5
Dissatisfied	Somewhat Dissatisfied	Neither satisfied or dissatisfied	Somewhat satisfied	Satisfied

How satisfied are you with the navigation in the app?	5
How satisfied are you with the descriptiveness of the icons and text used in the app?	5
How satisfied are you with the readability in the app?	5
How satisfied are you with gestures(swipe/zoom/swipe to delete)?	5
How satisfied are you with system feedback (E.g. “Note has been created” or “No alarms available”)?	5
How satisfied are you with the app’s colors?	5