User test 1 - SentioApp

Test questions

Age	27
Gender	Female
Profession	Dentist
Education	Odontology
Phone model and operating system	Galaxy S9
On a scale of 1 to 5 (1 = very low, 5 = very high) Rate your level of confidence in using smartphone apps.	4
On the same scale, how much do you know about the health sector?	3-4
What do you think are the biggest challenges in a health professional's work life?	Work load
What are your expectations for an app made for health professionals?	User friendly. Data security.
What should be the most important feature of the app in your opinion?	User friendly. Data security.
Log in to the app with the credentials given above.	
Navigate to settings and choose your preferred color theme (light/dark mode).	
Find a patient named Louise Albarran and click on her.	
Find Louise's detailed patient information. What is her date of birth?	20.09.83
Navigate to the patient's trend data.	
Filter trend data so that HR is the only data checked off. Choose to see data from the last hour. Explore the graph (Zoom/swipe).	
Find and use the "Alert" button to alert others that you need help with Louise. Use the premade message or create your own.	
Navigate to Louise's Journal and create a new note. Add monitor data if available.	

If you managed to create a new note, edit the note. Edit the title, description and remove the monitor data if you added it.	
If you managed to create a new note, delete the note.	
Go to the notifications page and try to delete a notification if there are any.	
Explore the app as you like.	
Log out of the app.	
What was your first impression?	Intuitive. I like the concept. Portable with a forum to discuss patients with colleagues.
Approximately, how long did it take to complete these tasks?	15 min.
How satisfied are you with the login system with the QR-code?	Easy to log in.
Which tasks, if anything, were difficult to complete?	None.
Were the names in the different pages and actions descriptive?	Yes.
Did you find anything difficult to read?	No
What did you think of the colors used in the app?	I like the lighter version because it makes me happy. Why is there not a pink theme?
Was it difficult to find personal information about a patient?	No
Was it difficult to find trend data for a patient?	No.
How satisfied are you with the trend graph? Colors, gestures(zoom/swipe), data visualization?	Yes.
Did you understand the Alert-button and its intention?	Yes
Was it difficult to find a patient journal?	No
Did you find it difficult to create/edit/delete a note?	No
When you're at Live/Trend of a patient, you see a floating button in the bottom right corner. Is this button, acting as a menu for the patient, intuitive? Do you have any suggestions on how we can improve navigation to a patient's journal?	Yes it was intuitive. – nope.
Did everything work as you expected? E.g: When pressing an info-button, information should appear or did it not?	Yes.
Is it intuitive to go through settings to log out?	Yes.

What, if anything, caused you frustration or left you confused?	No
How satisfied are you with the Dashboard? Any ideas for improvement?	No
What do you think is missing from the app?	With regards to the journal page. There should be a standard scheme for information entry. Like "Chief complaint", "clinical findings", "tentative diagnosis", "plan", "procedure", "Treatment".

Please answer the following questions with a number from 1 to 5 based on the scale below:

1	2	3	4	5
Dissatisfied	Somewhat Dissatisfied	Neither satisfied or dissatisfied	Somewhat satisfied	Satisfied

How satisfied are you with the navigation in the app?	4
How satisfied are you with the descriptiveness of the icons and text used in the app?	4
How satisfied are you with the readability in the app?	5
How satisfied are you with gestures(swipe/zoom/swipe to delete)?	4
How satisfied are you with system feedback (E.g. "Note has been created" or "No alarms available")?	3
How satisfied are you with the app's colors?	4