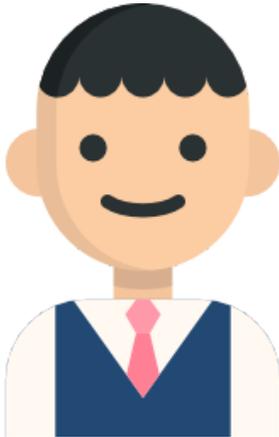


Jack

Student



Age: 22 years

Description

Jack is a graduate student in Computer Science at NTNU. This semester, he is having 2 subjects that include group work. He also has two other subjects in addition to this. At the top of it all, Jack is an active tennis player, and plays 3-5 times a week, and he is also active in the schools line union.

Problem

Jack is trying to balance his school work with his tennis playing and his work in the line union. He has both good and bad experiences from group work, and he is trying to avoid being placed in a bad team.. He wishes that there was some kind of tool to regularly assess the overall health and effectiveness of the team, and an easy way for everyone to anonymously reporting the team status.

He also wishes that it would be easier for the professor/instructor to see if his group would turn out to be a disaster, and quickly do something about it.