

User test 1 - SentioApp

Test questions

Age	50
Gender	Male
Profession	Partner manager
Education	
Phone model and operating system	Iphone 12/ Ios 14.4
On a scale of 1 to 5 (1 = very low, 5 = very high) Rate your level of confidence in using smartphone apps.	5
On the same scale, how much do you know about the health sector?	1
What do you think are the biggest challenges in a health professional's work life?	Uses too much time on manual (paper-based) administrative tasks.
What are your expectations for an app made for health professionals?	To simplify and streamline everyday work.
What should be the most important feature of the app in your opinion?	Clear and intuitive dashboard as immediately displays the information "I" at any time need.
Log in to the app with the credentials given above.	OK
Navigate to settings and choose your preferred color theme (light/dark mode).	OK
Find a patient named Louise Albarran and click on her.	OK
Find Louise's detailed patient information. What is her date of birth?	1983-09-20
Navigate to the patient's trend data.	OK
Filter trend data so that HR is the only data checked off. Choose to see data from the last hour. Explore the graph (Zoom/swipe).	OK
Find and use the "Alert" button to alert others that you need help with Louise. Use the premade message or create your own.	OK
Navigate to Louise's Journal and create a new note. Add monitor data if available.	OK

If you managed to create a new note, edit the note. Edit the title, description and remove the monitor data if you added it.	OK
If you managed to create a new note, delete the note.	OK
Go to the notifications page and try to delete a notification if there are any.	OK, is not immediately intuitive because there are different ways to delete messages in the app.
Explore the app as you like.	
Log out of the app.	OK
What was your first impression?	Good. Should be easy to use for most people.
Approximately, how long did it take to complete these tasks?	5 min
How satisfied are you with the login system with the QR-code?	Good. Fast login.
Which tasks, if anything, were difficult to complete?	Deleting from Notification-page.
Were the names in the different pages and actions descriptive?	Descriptive enough ...
Did you find anything difficult to read?	No
What did you think of the colors used in the app?	Good, except for neon colors.
Was it difficult to find personal information about a patient?	No
Was it difficult to find trend data for a patient?	No.
How satisfied are you with the trend graph? Colors, gestures(zoom/swipe), data visualization?	Cool. But should be able to switch from standing to laying format when you tilt the phone.
Did you understand the Alert-button and its intention?	Yes.
Was it difficult to find a patient journal?	No.
Did you find it difficult to create/edit/delete a note?	No.
When you're at Live/Trend of a patient, you see a floating button in the bottom right corner. Is this button, acting as a menu for the patient, intuitive? Do you have any suggestions on how we can improve navigation to a patient's journal?	I like it. But for me it's a bit confusion that it's several ways to navigate (bottom, top, Info-button). Try to find 1 "master way of navigating"?
Did everything work as you expected? E.g: When pressing an info-button, information should appear or did it not?	Yes.
Is it intuitive to go through settings to log out?	Partial. Strange to go to Settings for Logout?
What, if anything, caused you frustration or left you confused?	None.

How satisfied are you with the Dashboard? Any ideas for improvement?	I like it. Except for “weak” colors like grey on white.
What do you think is missing from the app?	

Please answer the following questions with a number from 1 to 5 based on the scale below:

1	2	3	4	5
Dissatisfied	Somewhat Dissatisfied	Neither satisfied or dissatisfied	Somewhat satisfied	Satisfied

How satisfied are you with the navigation in the app?	4
How satisfied are you with the descriptiveness of the icons and text used in the app?	4
How satisfied are you with the readability in the app?	2
How satisfied are you with gestures(swipe/zoom/swipe to delete)?	5
How satisfied are you with system feedback (E.g. “Note has been created” or “No alarms available”)?	5
How satisfied are you with the app’s colors?	1