The role of the top management team and board in academic spin-offs





RAPPORT

Tittel: The role of the top management team and board in academic spin-offs

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Sammendrag

Denne rapporten utforsker hvilken rolle ledelse og styre spiller i utviklingen av akademiske spin-off bedrifter. Rapporten prøver å besvare følgende spørsmål: Hva kjennetegner lederteamet og styret i suksessrike spin-off bedrifter og hva kan vi lære av dette? Hvordan offentlige program rettet mot å fremme spin-off etableringer kan utformes mht det å ha en riktig human kapital som bidrar til vekst i bedrifter? Funnene viser at i suksessfulle akademiske spin-off bedrifter tilfører nøkkelpersoner i styret ressurser som lederteamet mangler. Styrets størrelse og nettverksbygging fremgår som viktige faktorer når det gjelder det å rekruttere nye medlemmer til lederteamet med nødvendig kompetanse som åpner opp for nye vekstmuligheter. Akademiske spin-off bedrifter som har bidragsytende styre og lederteammedlemmer med variert funksjonell og industriell bakgrunn lykkes med å rekruttere nye teammedlemmer og anskaffe venture kapital. Blant våre anbefalinger for aktører og program som støtter akademiske spin-off bedrifter er å imøtekomme disse bedriftenes behov for å finne profesjonelle eksterne styremedlemmer.

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Preface

This report attempts to ascertain the significance of the top management team and board of directors in the development of academic spin-offs. The report is based on the results of my doctoral dissertation and additional analyses of survey data. The survey was conducted in autumn 2008; 135 academic spin-off companies returned their questionnaires resulting in a response rate of 45 %.

I am grateful to the FORNY programme that made it possible to carry out the survey-based part of my research. I wish to thank my former supervisor Truls Erikson at University of Oslo and Einar Rasmussen at Bodø Graduate School of Business, who have provided academic advice and comments on this report. I am also grateful to my colleagues Olav Spilling and Magnus Gulbrandsen at NIFU STEP Norwegian Institute for Studies in Innovation, Research and Education, for their insights, comments and professional support.

Ekaterina S. Bjørnåli

Trondheim, March, 2010

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Summary

This report addresses the under-studied area of the role of the top management team and board of directors in the development of academic spin-off companies originating from universities and public research institutes.

The questions addressed are as follows:

- What are the distinctive team and board characteristics associated with successful academic spin-offs and what we can learn from this? (Section 5).
- How can public government programs that aim to stimulate academic spin-off formation be designed, in order to take into account the important aspects of human capital in these firms? (Section 6).

The findings show that boards in successful academic spin-off firms add value by bringing in necessary resources that the management team lacks. Additions of outside directors to the board are associated with a positive firm development. Larger and more active networking boards facilitate the recruitment of new people to the top management team. The board chair's personal networks are important when finding new potential board members. Effective teams have members with diverse functional experience and industrial backgrounds. This diversity is associated with the firm's ability to recruit new members to the management team and attract venture capital financing. The probability of attracting venture capital financing is also higher when an academic spin-off has previously received seed and industry capital financing.

We recommend that policy makers develop policies that support the needs of academic spin-off firms to find professional outside directors. We also recommend that seed funds could make more investments in academic spin-offs and that more industrial schemes could be designed to stimulate greater involvement of industrial actors in academic spin-offs.

Sammendrag

Denne rapporten utforsker hvilken rolle ledelse og styre spiller i utviklingen av akademiske spin-off bedrifter.

Rapporten prøver å besvare følgende spørsmål:

- Hva kjennetegner lederteamet og styret i suksessrike spin-off bedrifter og hva vi kan lære av dette (kapittel 5);
- Hvordan offentlige program rettet mot å fremme spin-off etableringer kan utformes mht det å ha en riktig human kapital som bidrar til vekst i bedrifter (kapittel 6).

Funnene viser at i suksessfulle akademiske spin-off bedrifter tilfører nøkkelpersoner i styret ressurser som lederteamet mangler og som varierer fra finansiell og industriell erfaring i tidligere faser til ledelses og markedsføring / salgs erfaring i senere utviklingsfaser. Slik hjelper eksterne styremedlemmer bedriften til å styrke sin levedyktighet og nærme seg da neste fase hvor avkastningen gjerne stabiliserer seg. Styrets størrelse og nettverksbygging fremgår som viktige faktorer når det gjelder det å rekruttere nye medlemmer til lederteamet med nødvendig kompetanse som åpner opp for nye vekstmuligheter. Akademiske spin-off bedrifter som har bidragsytende styre og lederteammedlemmer med variert funksjonell og industriell bakgrunn lykkes med å rekruttere nye teammedlemmer og anskaffe venture kapital. Samtidig øker sannsynligheten for å skaffe venture kapital hvis spin-off bedriften tidligere har lyktes med å skaffe finansiell støtte fra såkornfond og industrielle partnere.

Våre anbefalinger for aktører og program som støtter akademiske spin-off bedrifter er å imøtekomme disse bedriftenes behov for å finne profesjonelle eksterne styremedlemmer. Vi anbefaler også at såkornfond går inn i flere akademiske spin-off bedrifter og flere industrielle program kunne vært utviklet for å stimulere at industrielle aktører engasjerer seg i akademiske spin-off bedrifter i større grad.

1 Introduction

This report relates to the development of academic spin-off firms. Academic spin-offs are technology-based firms founded by employees from a university or research institute, around a technology which has initially been developed at the university or research institute (Birley 2002). Studies on the creation of new firms from universities comprise a rapidly growing research area (Shane 2004; Wright et al. 2007). This rising research interest reflects the increases in commercial activity and spin-off formation taking place in the majority of universities (Lockett et al. 2005). Governments increasingly recognise that academic spin-offs are important generators of national growth and societal development (O'Shea et al. 2004; Wright et al. 2004; Lindholm-Dahlstrand and Klofsten 2002) and therefore direct more support to stimulate the process of technological transfer with the aim of spawning more highgrowth, technology-based firms from university research.

In 2003, Norway made a legislative change, which is similar to the 1980 Bayh-Dole Act in the US, implying that researchers no longer hold intellectual property rights to their inventions (Rasmussen et al. 2006a). Since this change, the universities own these rights and following from this, technology transfer offices (TTO) have been established in order to commercialize and manage these rights. There are several programs and actors that support Norwegian start-ups which try to commercialize research-based business ideas (Rasmussen et al. 2007; Borlaug et al. 2009). For instance, the FORNY program (which works indirectly through TTOs) deals with pre-startup academic spin-offs during the research and opportunity framing stages. The program has funds for idea generation, commercialization, proof of concept, and leave of absence allowing academics to work on ideas and test their concepts on a full-time basis. Government agency Innovation Norway lends financial and managerial support to the founders of the ventures with growth potential, including academic spin-offs, which have been legally established. In later post-startup stages, when the technology is verified and the venture has proved its viability, a spin-off may apply for a public and industrial R&D contract grant ("IFU/OFU"). By having this scheme, Innovation Norway stimulates spin-off companies to cooperate with the public sector (e.g. hospitals, the Norwegian Armed Forces) and industry.

As with studies in other countries, most spin-off studies in Norway primarily investigated government and university initiatives to promote and support commercialization of academic research (e.g. Rasmussen et al. 2006b; Rasmussen and Sørheim 2006). Few studies examine the founding team demonstrating that it evolves in to a top management team and board during legal incorporation and that the team heterogeneity has significant consequences for firm performance (Ensley and Hmieleski 2005; Vanaelst et al. 2006). Academic spin-off ventures are typically founded by entrepreneurial teams (Roberts 1991; Shane 2004). Such teams can play a significant role in facilitating business development and superior business performance, when compared to spin offs started by individuals (Roure and Maidique, 1986; Kamm et al., 1990) because a venture led by a team will generally be broader and more diverse in terms of human capital, than a venture led by a solo entrepreneur. Even fewer studies investigate the role of boards in academic spin-offs (e.g. Clarysse et al. 2007). This is surprising as well-networked outside directors may contribute to spin-off development, by increasing a firm's legitimacy and thus reducing liabilities of newness as well as providing access to critical external resources that young academic spin-offs need to survive (Pfeffer and Salancik 1978; Selznick 1949; Lynall et al. 2003).

This report sheds light on the role of the top management team and board in academic spinoff development. The questions addressed are as follows:

- What are the distinctive team and board characteristics associated with successful academic spin-offs and what can we learn from this?
- How can public government programs that aim to stimulate academic spin-off formation be designed, in order to take into account the important aspects of human capital in these firms?

In this report I draw heavily on the materials and results from my dissertation (Bjørnåli 2009) and published articles which are included in this dissertation. However, this report brings additional insights regarding the roles of teams and boards role in spin-off ventures. Additional descriptive statistics on Norwegian academic spin-offs are presented (in section 4), supplemental correlation analysis has been conducted, and the questions listed above are addressed.

The structure of the report is as follows: the theoretical framework and the main concepts used are presented in section 2. Section 3 describes methods and data collection including the preliminary qualitative studies, the survey, and key measures. The characteristics of the respondent-firms and their teams and boards are described in section 4. Chapters 5 and 6 address this report's two key questions in turn; and, finally conclusions are set out.

2 Theoretical framework

2.1 Academic spin-off development

Drawing on stage-based and life-cycle literature, an academic spin-off is seen as a threshold firm undergoing transitions and moving from one development stage to the next (Kazanjian 1988; Vohora et al. 2004). To progress to the subsequent stage a spin-off venture has to overcome the thresholds it faces. This process is characterized as iterative and non-linear with setbacks and steps forward. Therefore, the successful spin-off development is, rather than by sales and profit, defined by whether the venture has overcome certain thresholds and achieved important entrepreneurial milestones. For instance, attracting external finance, e.g. venture capital, is a key constraint on the development of academic spin-off firms (Wright et al. 2006). Thus, having achieved venture capital financing may be seen as an important entrepreneurial milestone marking a spin-off's success.

The academic spin-off development process is illustrated in Fig.2.1. One of the most important entrepreneurial events is the legal establishment of the company (see Fig. 2.1). According to Vohora et al. (2004), after legal incorporation an academic spin-off needs to overcome two main critical thresholds if it is to succeed: credibility and sustainability. The credibility threshold is a lack of credibility that constraints the academic entrepreneur's ability to access and acquire seed finance and human capital to develop the entrepreneurial team (ibid). By overcoming the credibility threshold the venture reaches a Proof-of-Viability stage characterized by proving the viability of the venture, having a team and necessary initial resources to develop business. The ability to continuously re-configure existing resources, capabilities and social capital with new information, knowledge and resources is required to overcome the threshold of sustainability (ibid). Having overcome the sustainability threshold means reaching the last, sustainable returns or Maturity stage, in which the company's

credibility outside the scientific community is increased and sufficient returns from business activities are achieved.

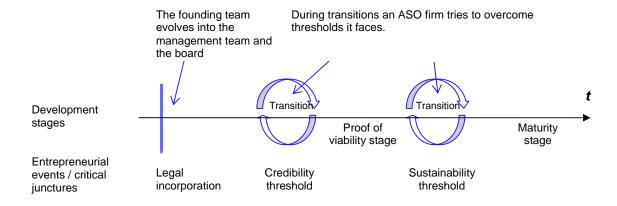


Figure 2.1 Academic spin-off development: stages

2.2 The top management team and board of directors

A top management team is defined as a group of people who are responsible for managing an academic spin-off and making key strategic decisions related to spin-off development. Similar to academic spin-off development, an academic spin-off team is also a dynamic concept. Recent studies that build on stage-based models demonstrate that during legal incorporation of the firm the top management and board of directors are formed (Vanaelst et al. 2006; Filatotchev et al. 2006). The founding team that has led an ASO through the research stage splits into the top management team and board during the legal establishment of the firm. The founding team members become members of the management team, board or both. For instance, academic founders and surrogate entrepreneurs introduced from outside academia (Franklin et al. 2001) may become part of both the TMT and board (Vanaelst et al. 2006). Other people who help academic founders in the pre-startup stage, such as TTO officers, become board members (Vanaelst et al. 2006; Filatotchev et al. 2006). Thus, the management team and board of directors can overlap (see Fig. 2.2). Figure 2.2. illustrates the process of team and board formation and development.

A concept of academic spin-off development adds to the complexity of team and board concepts. As a spin-off develops and reaches growth and maturity, the changes in management and governance structure occur (Vohora et al. 2004; Vanaelst et al. 2006; Filatotchev et al. 2006). That is new members may be introduced to the team and/or board. Some members may shift their positions from being a top manager to becoming a board member or leave the organization. This implies that as the firm develops the management team and board may become less overlapped and even completely separated as depicted in Fig. 2.2.

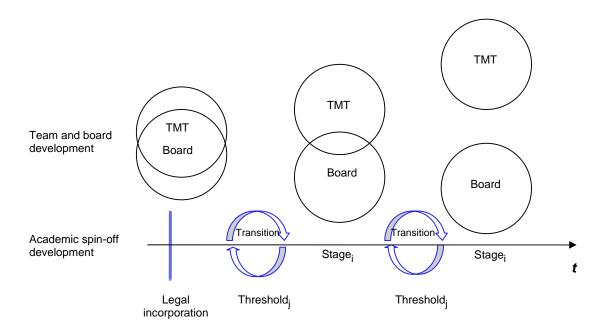


Figure 2.2 Top management team (TMT), board and academic spin-off development

Thus, the board in academic spin-offs is shown to be an important component of the management of academic spin-offs. Along with the top management team, the board represents a crucial factor, which may affect academic spin-off development by influencing firms' strategic decisions and future directions. Due to the overlap of the team and board and an active involvement of outside directors in academic spin-offs, the majority of which are early stage companies, this report focuses on both the top management team and the board of directors.

3 Methods and data collection

3.1 Preliminary interviews and case studies

First, I carried out several interviews with the people involved in technology transfer and commercialization processes. These people were from such support organizations as (i) Innovation Norway (local office in Trondheim) which grants incubator and other stipends to entrepreneurial firms, (ii) technology transfer office NTNU TTO established in 2004, one year after Norway had made the Bayh-Dole Act-like legislative change, (iii) commercialization organization Leiv Eriksson Nyskapning which has existed long before NTNU TTO was established and fulfilled similar functions of facilitating commercialization and spin-off activity from research institutes in Trondheim, (iv) TTO Campus Kjeller in Lillestrøm, and (v) the FORNY program, a unit under the Research Council of Norway, which is in charge of stimulating commercialization of research results nationally. I also interviewed a couple of academic founders with long experience of commercializing their research, asking them about the challenges they met during their start-up efforts. Many of the problems emphasized by practitioners were particularly related to the management in academic spin-offs.

Then, I proceeded to the case studies given limited prior research on boards and management teams in academic spin-offs. The cases are described in details in an appendix to this report. It was important to sample firms, which were in different development stages, to better capture the dynamic aspects of board and team development during a firm's life cycle. Occurrence of at least one board/team change (new person added, not merely role change) is a "must" case choice criterion. Another important criterion is the enduring involvement of the scientist-entrepreneur or externally introduced entrepreneur occupying a key position in the firm, e.g. chief executive officer (CEO), chief technology officer or board chair. Such a person who has taken the venture through the founding process and is aware of the current operations of the company is expected to provide more detailed and relatively accurate descriptions related to board/team formation and evolution compared to other employees.

In all cases there was a steady growth in the amount of employees in all cases. The cases represent different industries, including biotechnology, semiconductors, ICT, food, and fibre optics. Each of the venture's core technology (or medicine, drug) is characterized as internationally new. All ventures except ICT spin-off have patented their core technology in and outside their country. The case ventures come from five different Norwegian research institutions and three US universities. Academic spin-offs may be seen as fairly common in the US and Norway, but the surrounding networks and support structure (e.g. supply of venture capital) vary widely. Data were collected through in-depth face-to-face interviews conducted late in 2006 in Norway and early in 2007 in the US. In addition, I used several databases that contain accounting data and information on the board and top management. The anonymity for companies and informants was assured.

3.2 Survey

Preliminary interviews and multiple case studies have given some basic insights into the academic spin-off phenomenon. These insights were useful when designing the questionnaire. I have been able to identify 353 companies considered as originated from Norwegian universities and public research institutes. There are 318 companies registered as having used the university TTO or technology licensing-like organizations in the FORNY database. The rest of the companies were found through web searches. Amongst the companies, 53 reported that they were not ASOs or were no longer active. Hence, after drop outs the sample consisted of 300 spin-offs. The questionnaire was sent to the CEOs of these ASOs in autumn 2008. Anonymity for all companies and informants was assured. After two to-three rounds of personal phone calls to the CEOs, 135 academic spin-off companies returned their questionnaires resulting in a response rate of 45 %.

Due to an active involvement of the Research Council of Norway in facilitating the creation of spin-off companies through the FORNY program there have for about fifteen years been attempts to trace and register all academic spin-offs in the database. This population consists of the spin-off companies created since 1995 (or earlier if it was possible to identify) which involves academic researchers, university technology or both, which all fit the definition of an academic spin-off adopted in this study. As less than ten percent of the start-ups that fit the definition were identified through other sources than the FORNY database, I assume that the characteristics of the sample are comparable to those of the whole population of academic spin-off companies in Norway. Hence, the sample in this study is believed to be representative of the entire population of academic spin-offs.

The survival bias is somewhat reduced since the cases represent the whole range of development stages, from the very early stages to maturity and decline stages. The cases in early (research) and decline stages amount to 4.4 % of the sample. Also, non-response bias was tested by comparing two different samples drawn from the same population. The sample of the non-respondents was drawn from the FORNY database. I tested non-response bias using three characteristics. The data was available on the amount of employees, firm age and operating revenues in 2007 for 82 firms that responded and for 137 non-respondents. Mean values and tests for differences in mean values between respondents and non-respondents can be found in the Table 3.1. The responding firms had on average three employees while non-responding firms had four employees. The average age of responding and non-responding firms was approximately the same. Operating revenues are lower in respondent firms. Our sample seems to be somewhat biased towards the smaller firms. However, no statistically significant differences are found, which indicates that non-response bias is not a problem.

Table 3.1 Means, standard deviations and tests for differences in means between the responding firms and those not responding to the survey

Characteristics	Respondents	Non-respondents	T-statistic
Sample size	82	137	n/a
Number of employees	3.38 (s.d. 5.16)	4.31 (s.d. 21.36)	.390
Firm age (in years)	5.71 (s.d. 3.23)	5.92 (s.d. 3.43)	.448
Operating revenues (in Norwegian Kroner)	2 939 047 (s.d. 4 507 240)	5 366 294 (s.d. 2.740E7)	.795

Notes: s.d. standard deviation

3.3 Summary of the data and methods

The data sources and methods used in this report are summarized in Table 3.2. The understudied topic of board dynamics in academic spin-offs is addressed by employing a multiple case inductive research design, that provides us with rich empirical and theoretical insights (article 1). The characteristics associated with boards that are active in recruiting new team members in spin-offs are analyzed by using logistic regression (article 2). Firm characteristics associated with successful venture capital acquisitions in spin-offs are tested with hierarchical logistic regression on the financial, team and board levels (article 3). Other results in the report are analysed through descriptive statistics and correlations at the strictest level of significance (.01). This stringent criterion implies that we can say with 99% probability that the (hypothesized) relationship in the population is there.

Table 3.2 Summary of methods used in the dissertation studies

Articles	Data	Method
1. Exploring board formation and evolution of board composition in academic spin-offs (Bjørnåli & Gulbrandsen 2010)	Case data on 11 academic spin-offs. Secondary data: databases and extensive web searches	Multiple case inductive study
2. Board features associated with new team member addition in academic spin-offs (Bjørnåli & Erikson 2010)	Survey data on 135 academic spin-off companies	Logistic regression analysis
3. Design characteristics associated with venture capital acquisitions in academic spin-offs (Bjørnåli, Sørheim & Erikson 2010)	Survey data on 135 academic spin-off companies	Hierarchical logistic regression analysis
Other results in this report	Cases and survey data	Correlation analysis, descriptive statistics

3.4 Measuring the success of spin-off firms

The performance of a firm is often measured by sales revenues and profits for the past three years. Our sample ranges from early start-ups to more mature ASOs. Many of these firms have no sales or profit, so these traditional measures are not appropriate.

In article 1 (Bjørnåli and Gulbrandsen 2010), we measure a firm's success in terms of whether it has overcome the thresholds of credibility and/or sustainability and thus reached the next development stage (see Fig. 2.1). In article 2 (Bjørnåli and Erikson 2010), we use an allsubjective measure on how the company has been developing since its foundation (Fredriksen and Klofsten 1999). More specifically, we measure firm performance based on asking firms to estimate various performance variables and give each a rating of between 1 (much worse) and 7 (much better). These variables include: growth in sales, growth in market share, profitability and financing since the firm's foundation, the quality of the firm's product/service, innovation in the form of new products/services and customer satisfaction since the firm's foundation. We have also asked about the degree to which the firm is satisfied with its market share, profit, sales and return on assets. In article 3 (Bjørnåli et al. 2010), we find that academic spin-offs are facing venture capital constraint; although it is challenging to obtain such funding, risk capital from venture capitalists appears to be a important source of funds for academic spin-offs, and a potential catalyst for these spin offs' growth (Wright et al. 2006). Therefore in article 3 spin-off performance is measured in terms of success in attracting venture capital, or not.

4 Descriptive statistics

4.1 Respondent firms' characteristics

Firm size, as measured by the number of full time equivalents (FTE), varied across the sampled firms: in 2008 this ranged from 0 to 35. However, for the majority of the firms the FTE range in 2008 was between 0 and 12. The ages of the firms varied from 1 to 24 years. The average firm age is 7.7 years.

As for the life cycle stages, most of the firms were in the development, introduction and growth phase. Few firms (n = 10) were in the maturity stage. Even fewer firms reported that they were in a very early stage (n = 4) or in a declining/no activity stage (n = 4). The early stage was operationalized as following: a stage when the firm evaluates its commercial potential and strengthens its intellectual property rights, applies for patent or tries to protect the technology which will underlie its future product/service. The operationalization of other stages and the distribution of these stages are presented in Table 4.1.

Table 4.1 Firm life cycle stages

Firm life cycle stages	Frequency
Early stage: We evaluate the commercial potential and strengthen intellectual rights; we apply for a patent or try to protect technology which will be at the core of our product/service.	4
Development stage: We are developing a product/service, which to limited degree is introduced in the market. Revenues are very low.	38
Establishment / Introduction stage: Our product/service is gradually being introduced in the market.	43
Growth stage: firm grows fast and investments may be necessary for further development. Our product/service can be introduced in several markets, and the sales are increasing.	35
Maturity stage: The sales are flattening out. Our firm has reached all potential customers in the targeted markets.	10
Decline or no activity	4
Total	134

Most of the firms reported that they were highly innovative. That is, most of the firms (n = 108) reported that the product/service or technology they were developing or the market they were aiming at was completely new (see Table 4.2). The rest of the firms (n = 26) answered that a similar product/service, technology or market exists. Most of the firms has a product/service, technology or market that was also new internationally (n = 92). Only 14 firms had a product/service, technology or market that was only new in the firm's country or locally.

Table 4.2 Innovation degree and scope

Tuble H2 Innovation degree and scope		
	Frequency	
New product/service, technology, or market		
	108	
Similar product/service, technology, market exist	26	
New product (service, technology, market) internationally	92	
New product (service, technology, market) in firm country	14	

The firms represent a broad range of industries such as ICT and health, oil and gas, energy and environment, medical and biotechnology and maritime and offshore, amongst others. As we can see from Fig. 4.1, firms in oil and gas and ICT and health industries are more or less

equally distributed across the development, introduction and growth stages. Most of the firms in the biotech-related and energy and environment industries are in the development stage. Most of the firms in maritime and marine-related industries are in the growth stage. Firms in other industries are mostly in the introduction stage. Many firms in other industries are consulting firms, but this group also contains those facilitating R&D and operating in finance, education, automation, industrial and ergonomics design industries.

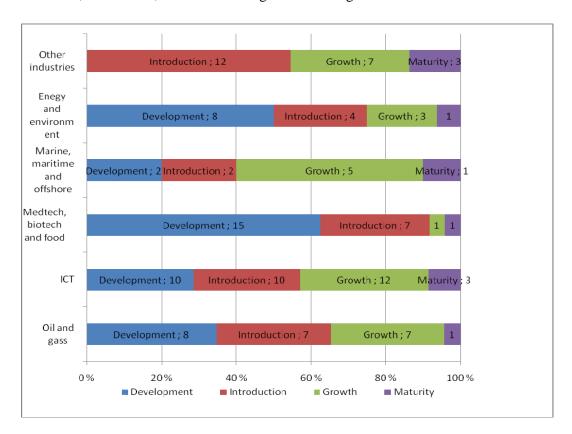


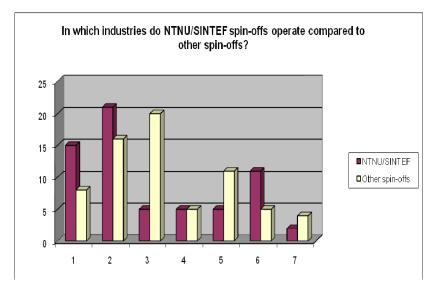
Figure 4.1 Industry of the firms distributed across the various stages

In total, 64 firms report that they originate from NTNU and SINTEF. The rest of the spin-off firms come from other Norwegian universities and public research institutes, as presented in Table 4.3. The history of the commercialization and establishment of technology transfer office at NTNU is thoroughly described in Spilling et al. (2006). More information about other TTOs can be found in Rasmussen et al. (2007) and Borlaug et al. (2009).

Table 4.3 Parent organization

Parent organization	Number of spin- offs
NTNU: Norwegian University of science and Technology	50
The SINTEF Group	14
UiO: University of Oslo	11
UMB: Norwegian University of Life Sciences	10
University colleges	8
UiT: University of Tromsø	8
Research Institutes and centers	7
IRIS: International Research Institute of Stavanger	5
FFI: Norwegian Defence Research Establishment	4
UiB: University of Bergen	4
UiA: University of Agder	3
IFE: Institute for Energy Technology	3
UiS: University of Stavanger	1

Most of the NTNU/SINTEF spin-offs operate in oil and gas and ICT-related industries, which may reflect the strong academic quality and spin-off establishment practices in their respective faculties/departments at NTNU and SINTEF (see Fig. 4.2).



	Industry
1	Oil and gas
2	ICT, ICT and health
3	Medtech and biomedicine, biotech, food
4	Maritime and offshore, marine and aquaculture
5	Energy and environment
6	Other
7	Consulting

Figure 4.2 Industry of the spin-offs from NTNU and SINTEF compared to other spin-offs

We asked the firms whether they have been situated in a university incubator or research/science parks; 54 firms (40%) have been situated in university incubators; 27 firms (20%) have been based in research/science parks.

The type of financing for the firms is presented in Table 4.4. About one-fifth of all firms have private financing (from family). Nearly a quarter (24%) of firms have received seed financing, while 14% have tried, but failed, to receive seed financing. Incubator stipends have been

received by 43% of firms. Another 40% of firms were financed through a public or industrial R&D grant ("IFU/OFU"). Many firms (63%) have received a range of other types of financial support. Among other types of support there is "Skattefunn", a programme for supporting R&D investments and financial support from Innovation Norway, the European Union or customers.

As for external private equity financing, 76 firms were financed by private investors (see Table 4.4). Industrial investors financed 45 spin-offs. Being financed by industrial investors is strongly correlated with R&D grants "IFU/OFU", demonstrating that these types of financing are closely related to each other. Venture capital has been received by 37 spin-offs.

Table 4.4 Have the firm contacted and ever received external financing from the following actors?

	No, has not tried (%)	Has tried, but has not received (%)	Has received financing (%)	
Family	80	0	20	100%
Seed fund	62	14	24	100%
Incubator stipend	53	5	43	100%
R&D "IFU/OFU" grant	52	8	41	100%
Other support	34	3	63	100%
Private investors			76 firms (56%)	
Industrial partners			45 firms (33%)	
Venture capitalists			37 firms (27%)	

The firms were also asked to identify their largest owner, as the original founder, an externally hired CEO, a venture capital investor, an industrial partner, a TTO, their employees or other external owners. In 53 spin-offs an external party is the largest owner, the external party being either venture capital investors (in 16 firms), industrial partners (in 10 firms), TTOs (9 firms), or other unspecified external owners (15 firms). The original founder is the principal owner in 43 firms. In 34 of the spin-offs an externally hired CEO is the largest owner.

In cases when investors have financed a spin-off, we asked whether somebody from the spin-off firm had a previous relationship with this investor. In 61 firms (42%) the board chair or external board member had a previous relationship with the investor. In 28% of firms the CEO had a previous relationship with the investor. In 8% of firms team members were the source of that investor relationship and only in 2 % of firms (3 spin-offs) had previous relationship an investor through TTOs.

4.2 Characteristics of the management team and board

Management team size varies from 0 to 9 persons, with an average team size of 2.62 team members. Board size varies from 1 to 7 with an average board size of 3.80 board members.

In terms of the composition of the board, 42 firms (32%) do not have any academics (professors, researchers, PhD students) on their teams (see Table 4.5), while 37 firms (or 28%) have just one academic. The rest of the companies have two or more academics on their top management teams. Twenty firms reported that they have students on the team who are taking, or have taken, a master degree. Eight firms involve TTO representatives in the team.

Table 4.5 Number of academics on the team

Number of academics on the team	Frequency	%
0	42	32
1	37	28
2	23	17
3	17	13
4	8	6
5 - 8	5	4
	132	100

The distribution of FTEs spent on the spin-offs by academics is shown in Table 4.6. In 23 firms academics account for less than one FTE. In the rest of the firms one or more FTEs are accounted for by academics.

Table 4.6 Full-time equivalents of employed academics

FTE	Frequency	%
< 1	23	27
1	25	30
2	16	19
3	12	14
4 - 8	9	11
	85	100

In 62 firms the original founder is the CEO. In 12 firms the original founder is a board chair. In eight firms the original founder is a R&D director. In other firms the original founder has an additional role of some sort, such as board member, technical director or consultant. In 63 firms the board chair represents the main owner in the firm. In 26 firms the board chair is also the CEO of the firm.

We have registered 75 membership changes in the management team and/or board (see Table 4.7). Of these, 71 changes are associated with the member *leaving* the team and/or board, while 63 changes are the *arrival* of a new member to the team and/or board.

Table 4.7 The number and nature of team membership changes

	Frequency
The number of firms experienced one or more changes	75
The number of team member departures	71
The number of team member additions	63

The characteristics of the academic spin-offs in our sample are summarised below. Most of the academic spin-offs are highly innovative, developing a product/service or a technology which is new internationally, or even developing completely new market. Almost half of the spin-offs originate from the Norwegian University of Science and Technology (NTNU) and the research institute SINTEF in Trondheim. Amongst our academic spin-offs, 40% have stayed in a university incubator. A quarter of the spin-offs have received seed financing while

about half of the firms (56%) have been financed by private investors. About a third of the spin-offs have been financed by industrial partners and another third by venture capitalists. The team and board sizes are generally quite small: on average they have 2.6 members on the management team and 3.8 members on the board. Two-third of the firms involve one or more academics on their top management teams, who spend one or more full-time equivalent working with the firm. About half of all firms have experienced membership changes on the team/board, where members have left or joined the team/board.

5 Distinctive team and board characteristics associated with successful academic spin-offs

This section starts with a discussion of the results of the correlation analysis, which was carried out for the purposes of this report. As a result of this correlation analysis, several significant correlations between team/board variables and firm performance measures have been identified, and are discussed below. After this other distinctive characteristics associated with successful academic spin-offs are summarised, based on the findings from my dissertation. These distinctive characteristics are related to the board's value-adding role, networking, financing and team/board membership changes. These discussions are supplemented by the results of the correlation analysis.

5.1 Firm performance and team characteristics

In firms that develop a completely new technology management teams tend to have diverse management experience and a range of industrial backgrounds. In firms that have a product/technology similar to those already in the market, team members have more similar industrial backgrounds and boards have fewer external members (those who are not firm employees).

The longer the tenure of a CEO or team, the more satisfied firms are with their performance in terms of profits, sales, returns on assets, profitability, financing and the size of their market share (for example, this includes cases where a CEO has long been involved in the firm and team members have worked together many years).

The presence of the original founder in the firm also influences several of the performance measures: sales, market share, profitability, and profit. However, the correlation analysis cannot give us information about the degree of the founder's involvement (part-time or full time), or show if the founder's presence has a positive or negative effect on firm performance. Firms with teams that are more diverse in their functional and industrial backgrounds or their management experience tend to be more innovative.

5.2 Firm performance and board characteristics

Similarly to the finding above regarding CEO tenure, firms with a board chair with a long tenure tend to be more satisfied with their sales. The firms that have satisfied customers often have a board chair who has extensive insight into the firm's activities and also a trustful leadership style.

Spin-offs that highly rate their innovation, in terms of the new products/services that they develop, tend to be those whose board chair has: (1) relevant industry knowledge, (2) great insight into the firm's activities, (3) is excellent at finding and engaging relevant board members, (4) has trustful leadership style. In such firms, the board chair is also usually (5) good at motivating board members, (6) is prepared for board meeting. Board members in more innovative spin-offs tend to be actively involved in the long-term strategies and overall goals.

5.3 Board's value-adding role

In the case-based study (article 1), it was shown that new outside directors can bring critical resources that the top management team lacks (Bjørnåli & Gulbrandsen 2010). They may thus be considered to play a value-adding role. In each development stage the management team works on certain tasks and acquires necessary additional resources through new board members. The board members added in the first rounds are mostly investors and industry representatives helping to solve tasks related to securing financing and strategic positioning. The board members added in later rounds are investors, professional executives and those with market-specific knowledge aiding with the acquisition of other resources, organization and administration, and sales and marketing.

New outside directors were mainly selected from the network of the professional board chair. This chair came from outside the venture during the first board change and tended to remain in the company during all stages of growth influencing subsequent board additions. In less than half of the cases the chair represented the largest external stakeholder: venture capitalist or industry partner. In other cases the chair did not represent any major stakeholder, and thus contributed to the firm by finding new board members through his or her personal networks without having any influence as the largest external stakeholders might have.

To sum up, successful academic spin-offs have boards with qualities that complement the tasks spin-offs have to solve: in terms of providing access to or bringing relevant resources that top management team lacks. Board chair's social networks are important when it comes to finding new board members.

5.4 Networking and active boards

The founders of our case study spin-offs emphasized that recruitment to the management team was as an important, even a critical activity, in their ventures. Therefore, in article 2, we have explored the role that the board of directors plays in the process of recruitment of new team members (Bjørnåli and Erikson 2010). We found that board size and the level of networking activity facilitate the addition of team members. That is, academic spin-off companies which

have larger, more active networking boards are more likely to add new members to their management teams.

According to the supplemental correlation analysis carried out for the purposes of this report, these more active networking boards are those boards where board chairs have the following qualities, the chair: (1) has long experience on the board, (2) has relevant industry knowledge, (3) is engaging and motivates new board members, (4) has an open leadership style and, (5) finds time for board duties. Board chairs with these many, apparently positive, qualities tend to be found in firms where board members are active with regard to board-related activities, in that: (a) they function as mentors for the CEO and the firm, (b) they are involved in the firm's long-term strategy and overall goals, (c) they have enough time to attend to board tasks and, (d) they are always well prepared for board meetings. These results seem to indicate that a board chair with many "positive" qualities manages to find board members who are active and also who are diverse in terms of their functional, industrial and educational backgrounds, as well as their international experience, personalities and ages. In summary it seems that networking boards are typically diverse in their backgrounds, active in implementing board tasks and have an active and professional board chair. Furthermore, firms that have a professional board chair, with many positive qualities, are more likely to be more innovative when it comes to the form of their new products/services.

In firms with networking and active boards, that are fulfilling board duties we usually find that: (a) the CEO and chair work well together, the relationship between them is fairly informal and they are confident in each other; (b) management team members have diverse prior start-up and managerial experience; and, (c) team performance is improved.

In firms that develop a product which is similar to existing products in the market, boards do not tend to increase firm's legitimacy, and firms to a little extent tend to utilize board member's networks to get advice.

In summary, successful academic spin-offs have boards who actively engage in network building, consistent strategic activities and other board duties. Board chair is active and enthusiastic and have a good working relationship with the CEO. There is diversity among board and team members' backgrounds and experiences.

5.5 Board, team and financing

The results of the article 3 show that the likelihood of attracting venture capital is increased if the spin-off firms were previously financed by seed and industrial capital (Bjørnåli et al. 2010). After the incubator period and until the academic spin-off may apply for more grants (e.g. R&D grant "IFU/OFU") from the Innovation Norway, there is a gap. This gap may be filled by seed capital, which is usually used to verify technology and map market opportunities and firm's competitive advantages. There are a number of nationwide and regional public-private seed capital funds. Some of them are supported by Innovation Norway. Recent evaluations of Norwegian seed capital funds show that seed capital funds should be larger if they are to fill the existing gap in demand for financial support (Grünfeld et al. 2009). According to Grünfeld et al. (2009), the majority of Norwegian TTOs assert that current seed funds make investments in academic spin-offs too late and take too little risk.

Under an industrial R&D scheme (i.e. "IFU" grant) an academic spin-off and a large industrial actor have to collaborate on new product development. One of the aims of the

scheme is the joint development of internationally competitive products by academic spin-offs with domestic and international industrial partners (customers). Whether a spin-off is supported by Innovation Norway through a public or industrial R&D grant or not, a venture may seek additional venture capital financing to nurture the company's growth. Venture capital firms usually invest in companies in the growth phase with considerable market-related risk. As our results show, the probability of receiving venture capital is higher if the spin-off has previously managed to attract seed capital or financing from industrial partners. To reiterate the relevant finding here, only 24% of the firms in the sample reported that they have received seed financing, while 14% had tried but failed to receive seed financing (see Table 4.4) and about one-third had been financed by industrial investors. Along with finance, venture capital investors can also provide resources related to strategic and service activities, giving advice and acting as "a door-opener" for an academic spin-off (Berg-Utby 2007).

The additional correlation analysis demonstrates that in seed financed firms the board chairs tend to: (1) have long-term board experience in other companies, (2) have an open leadership style and (3) find time to develop board's working processes and for board meetings. The only characteristic of board chairs which is significantly more common in venture capital financed firms is that they have long-term board experience from other companies.

As shown in article 3 (Bjørnåli et al. 2010), diversity in the functional and industrial backgrounds of management team members is the next most important characteristic (after seed and industry financing) that venture capital investors pay attention to. Venture capital investors either select teams who have members with this kind of diversity or appoint new members to the management team to achieve this diversity.

The findings correspond to our results from the case studies; when academic founders (with or without venture capital financing) were asked what they learned from their first start-up, they reported they "would put more emphasis on the team" and that one of the resources they needed most while getting established was industry experience and owners with relevant competences and networks, "not only money".

5.6 Team and board membership changes

The results in article 2 suggest that the larger the board and the better the growth, the more likely it is a new team member will be recruited (Bjørnåli and Erikson 2010). Although it is not significant, our third firm performance variable, which measures the satisfaction with firm performance regarding market share, profit, sales and return on assets, is positively related to subsequent team member addition. Most of the survey respondents are CEOs and original founders in CEO, board chair and other positions. Thus, this positive relationship may indicate that when the CEO/founder is satisfied with firm performance he or she will most probably have a positive attitude toward the recruitment of new management team members. These results partly correspond to previous technology-based firm studies, which have demonstrated the U-shaped relationship between management team change and firm growth (Boeker and Karichalil, 2002; Boeker and Wiltbank, 2005). Both fast growth and a lack of start-up growth create the need for different top managers, but in the latter case "to help turn the new venture around" (Boeker and Wiltbank, 2005: 125).

In case-based article 1, we explored board formation and changes in board membership in academic spin-off companies in Norway and the US (Bjørnåli and Gulbrandsen 2010). At the

point of a spin-off being founded, the boards typically consisted of the scientist-entrepreneurs and people from the scientist-entrepreneurs' networks. Boards then underwent changes as the academic spin-offs grew. These changes were closely related to overcoming critical junctures and reaching the next development stage. In particular, the first change in board composition was positively related to the spin-off gaining credibility and moving to the Proof-of-Viability stage (see Fig. 2.1), while subsequent changes typically moved the academic spin-off closer to the subsequent, Maturity stage. These findings indicate that the additions of key board members are positively associated with the progress of a spin-off, in terms of moving it on from one stage to the next.

Due to few answers being provided regarding departures from the team and board in academic spin-offs, we are not able to make any robust statistical analyses of these changes. The consequences of departures appear to be mixed. Some departures are positive for the firms' strategy, leading to more focus on certain business areas; most departures of the CEO or management team members seem to be negative for firm performance, as they mean loss of needed competence. In light of this, departures from the team and board, the drivers of departures and their consequences for the team/board and firm performance remain an area for future research.

6 Implications

When forming a team, TTOs and entrepreneurs should pay attention to the task-related diversity in terms of functional and industrial backgrounds of the team members. This diversity is shown to be positively related to the academic spin-off's ability to recruit new management team members and attract venture capital financing (Bjørnåli and Erikson 2010; Bjørnåli et al. 2010). This is in line with previous research which demonstrates that early stage technology-based firms overcome various thresholds (e.g. receiving VC funding, going public) when they have teams that are complete in terms of the functions of marketing, finance, operations, and engineering (Roure and Maidique 1986; Zimmerman 2008; Beckman et al. 2007) and heterogeneous in industry experience (Chandler et al. 2005). For practitioners seeking further firm development, this implies that they should adjust the team's functional and industrial diversity by adding members with relevant expertise to the management team in order to enable growth and overcome the thresholds that an academic spin-off faces.

Although, the task-related diversity is important, yet, the results demonstrate that prior seed and industry financing appear to be the more important predictors of receiving venture capital financing than a management team's task-related diversity (Bjørnåli et al. 2010). This may imply that the management team's ability to accumulate seed and industrial financing prior to seeking venture capital plays a greater role than the team's background diversity per se. The findings suggest that previous seed funding and alliances with industrial partners are positively related to an academic spin-off's ability to attract venture capital. For policy makers, this means that they could stimulate seed capital funds to make investments in more academic spin-offs. Further, the industrial support schemes could be designed to facilitate greater involvement of strategic industrial partners in academic spin-offs.

Next, the findings point to that the board member additions may be seen as an effect of spin-off's progress to a new stage, but more as a driving force in the academic spin-off development (Bjørnåli and Gulbrandsen 2010). An important policy message is therefore to include the perspective of board dynamics in mechanisms intended to support academic spin-

off development. For instance, certain types of public funding seeking to stimulate academic entrepreneurship could be made contingent on the ability to attract professional outside directors to the board of an academic spin-off.

Compared to well-established US TTOs whose involvement was basically limited to developing patenting and licensing agreements, we found that young TTOs in Norway played a much more active role in ASOs (ibid.). They were represented on the spin-off board and in some cases the management team, picking new board members and participating in other strategic decisions. Despite this active involvement during the legal incorporation and early post-startup period, the Norwegian spin-offs seemed to have a slower rate of development in post-startup stages. The active participation of Norwegian TTOs in academic spin-offs may be explained by their goal, which is to secure a future income for themselves and their universities. Also, as TTOs are newly established it is important for them to demonstrate their legitimacy and importance in aiding technology transfer and spawning new firms – following recent legislative changes that some academics still do not welcome. There may thus be a conflict of interest for the TTO staff as representatives of the university (Mosey and Wright 2007), since involving outsiders may reduce their role and potential income. Public academic spin-off support programs and seed capital funds, which exist in Norway and most other countries interested in stimulating academic entrepreneurship, should be aware of this and moderate the financial expectations to TTOs.

Until recently, the legal establishment of a spin-off company was regarded as a significant event for Norwegian TTOs, and they received extra funding for this (Bjørnåli and Gulbrandsen 2010). The pitfall here is therefore also related to premature formal establishment of an academic spin-off before all necessary resources have been acquired and developed. Public support mechanisms should be tailored so that they could prevent the premature formal spin-off establishment. As shown in the case data, after such early legal start-up some scientist-entrepreneurs were frustrated by a lack of progress. So, attracting the first key outside directors who were also the main resource providers was experienced as an "actual" start-up enabling the academic spin-off to develop the business further. The challenge for TTOs is, in other words, to find a balance between acting as a representative of the university and as a wider societal institution (ibid.).

To policy-makers and practitioners, we suggest that there may be a need to develop policies that support academic spin-offs in finding outside directors. Efforts to develop networks and relationships with professional board members – investors, industrial members, and executives – may be an important additional component in general and specific assistance programs. This may imply that TTOs should recruit staff and/or develop relationships with people who have long-term board experience and relevant industry experience. Such people would be able to provide greater insights into spin-off firms' activities, a task which is quite challenging considering that most academic spin-offs develop unique or completely new technology/products and aim at industry niches or even new markets. Academic spin-offs therefore require highly skilled outside directors, with unique, relevant expertise, who have good networks and access to complementary resources. Such skills may help address the concerns that academic spin-offs are being created without the necessary resources to develop the business further.

7 Conclusions

This report has sought to investigate the role of top management teams and boards of directors in academic spin-off companies. The findings show that boards in successful academic spin-offs add value by bringing in necessary resources that the management team lacks. In growing firms boards are also important in networking and in fulfilling strategic tasks and other duties. Larger and more active networking boards facilitate the recruitment of new people to the management team. Additions of new CEOs and management team members usually have a positive impact on firm performance. Firms with networking boards are characterized by more effective teams. Additions to the board are associated with the progress of an academic spin-off, such as in moving from one development stage to the next. The board chair's personal networks are important for finding new potential board members. In most innovative firms the board chair is active and has a good working relationship with the CEO. Effective management teams have diverse functional and industrial backgrounds and are better able to attract new team members and secure venture capital financing than less diverse teams. Previous seed and industry financing increase the probability of attracting venture capital.

We recommend that policy makers develop policies that meet the needs of academic spin-offs in terms of finding professional, outside directors. Efforts to develop networks and relationships with potential board members – investors, industrial partners, executives – would address the concerns that academic spin-offs start up without the necessary resources to move the business forward. We also recommend that seed funds be stimulated to make more investments in academic spin-offs, and that more industrial schemes could be designed to stimulate greater involvement of industrial actors in academic spin-offs.

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Appendix

Table 1 Cases overview*

Firm and		Academic spin-offs Norway						Academic spi	in-offs US		
Board characteristics	Biomedical	Nutriment	Optical	Chemical	Software	Biotech 2	SemiCon 1	SemiCon 2	Biotech 1	SemiCon 3	SemiCon 4
Establishment year	1998	1999	2001	2001	2004	1998	2000	2001	2003	2004	2004
Parent organization	The Norwegian Forest and Landskape Institute	The Foundation for Scientific and Industrial Research	Norwegian Defence Research Establishment	Norwegian University of Life Sciences	Norwegian University of Science and Technology	Stanford university	Stanford university	University of Michigan	UC Berkeley	UC Berkeley	University of Michigan
Number of full-time employees in 2007	15	7 Norway, 16 abroad	5	0	3	10	25	25	69	25	20
Degree of innovation	New technology	y (drug, medicine)	, patented internat	ionally	Not patented	New techno	ology (drug, r	nedicine), patented	l internationa	ally	
Stage of development	Maturity	Proof of viability	Proof of viability	Proof of viability	Proof of viability	Maturity	In transition to Maturity	Maturity	Maturity	In transition to Maturity	In transition to Maturity
Founding team size	3	3	4	5	7	3	2	3	3	4	4
Positions of academic inventors held in the company (current and	Product development dir., R&D dir., CEO, board members	Short period CEO, board chairman, board members	CEO, CTO, board chairman, board members	Board chairman, board members	VP technology development, VP R&D, board members	CEO, board members	CTO, President	CTO, Chief Science Officer, R&D Director, board member	VPs R&D, Presiden t, board members	President and CTO, founder / board member	CTO, board member
previous) Board size in 2007	6	7	4	4	4	8	9	7	8	7	6
Number of board membership changes	6	6	4	2	2	8	7	7	6	3	3

^{*}from the study by Bjørnåli and Gulbrandsen (2010), Journal of Technology Transfer, 35 (1), 92-112

Questionnaire

Selected questions (in original language)

Del A. Om bedriften

A2a	Hvilken forskningsenhet (universitet) kom	nmer tel	knologi/ر	gründere	e fra?					
	Hvilken kommersialiseringsaktør / Techn bedriften benyttet seg av?	ology T	ransfer	Office h	ar					
	Hvilke aktiviteter beskriver bedriften best? In Olje og gass		□ ₂ IKT							
	⊒₁ Oije og gass ⊒₃ Medtek / biomedisin	_		teknolog	i/næri	nasmia	dler			
	1 ₃ Marin / akvakultur			ritim / off		rigariic	JIC1			
	1 ₇ IKT / Helse			rgi/miljø						
	g Annet, vennligst spesifiser									
A4 H	vor mange årsverk arbeider i bedriften:	_								
	A . II ° I	2004	2005	2006	2007	2008		Estimat	for 200	9
	Antall årsverk									
A5 F	dar bedriften vært lokalisert i:									
	\square_1 Inkubator \square_2 Forsknings- eller kur	nnskaps	park [⊒ ₃ Næriı	ngshag	e □ 4	Inge	n av d	isse	
A6a F	Hvordan vil du karakterisere nyskapingsgi	aden p	å produ	kt, tekno	ologi od	mark	ed? (kryss	av i a	lle
	poksene som passer)			,	- 3 - 3	,		,		
	□₁ Produktet eller tjenesten er helt nytt i ma	rkedet								
	Teknologien er helt ny i markedet									
	3 Markedet for produktet/tjenesten eller tel	knologie	n er helt	t nytt						
	1 ₄ Tilsvarende produkt/tjeneste, teknologi, ւ	marked	eksister	er						
A6b	Hvis det er et helt nytt produkt eller tjeneste	e: er det	t tale om	nvtt i [⊒₁ Nord	ne []₂ Inte	ernasj	onalt	
7100	Tivio dot of other tyte product oner geneous	o, or ao	talo om	ingten e	= 1101	•	- 2 II IC	omaoj	Oriait	
A7	hvilket stadium av livssyklusen befinner s	selskap	et seg?	(sett <u>ku</u>	<u>n</u> ett k	ryss)				
[□₀ Tidlig fasen: Vi jobber med å vurdere ko	mmersi	ell poter	nsial og s	stvrke ir	ntellekt	tuelle	rettiah	netter.	vi
	søker om patent eller prøver å beskytte									
	□ Utviklingsfasen: I denne fasen utvikles p									
	introdusert på markedet. Omsetningen e						5.			
Į	□ ₂ Etablerings-/introduksjonsfasen: Selska		dukt/tje	neste bli	r gradv	is mer	introc	lusert	på	
	markedet.									
Į	□ ₃ Vekstfasen: Selskapet vokser sterkt og									
	Selskapets produkt/tjeneste kan være in									
Į.	□ ₄ Modningsfasen: Omsetningen flater ut,			r nådd d	e kund	er som	kan f	forven	tes å	
	være aktuelle innenfor dagens satsnings	sområde	er.							
A 4 O				Mye						Mye
A10	Siden oppstart hvordan er bedriftens:			dårlig	jere					bedre
	vekst i salg			\Box_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
	vekst i markedsandel					\square_3	\Box_4	\square_5	\Box_6	
	kvalitet i produkter/tjenester			\Box_1		\square_3	\square_4		\square_6	\square_7
	innovasjon i produkter/tjenester				\square_2	\Box_3	\square_4	\square_5		
	kundetilfredshet				\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
	 lønnsomhet 			\Box_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
	finansiering				\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
A10	^{lb} Vår bedrift er fornøyd med:			Helt uenig	J					Helt enig

	markedsandel		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7			
	• resultat		\square_2	\square_3	\Box_4	\square_5	\Box_6	\square_7			
	• salg		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7			
	kapitalrentabilitet		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7			
De	B. Om ledelse										
B1	1 Hvor lenge har lederen arbeidet i bedriften? Antall år:										
B2	Er bedriftens leder også: □₁ Styreleder □₂ Styremed	llem		igen a	v diss	Э					
ВЗ	Hvor mange personer inngår i lederteamet (ikke inkluder	t styre	et)?		Ant	all:					
B4	Hvor mange personer består styret av?				An	tall: _					
B7	Hvis den opprinnelige grunnleggeren fremdeles er involve har vedkommende nå i bedriften, og hvilken posisjon har										
B8a	Hvilke og hvor mange personer består lederteamet av og bedriften:	hvor	mange	e årsv	erk ut	gjør d	e i				
			Anta	II pers	oner	Ca	. årsve	erk			
	akademikere, professorer, forskere, PhD studenter										
	studenter som tar eller har tatt studier på masternivå ol. medlemmer med tilknytning til TTO, inkubator ol.										
	medlemmer uten tilknytning til forskningsinstitutt / universitet										
B9 B10	Hvor mange personer i lederteamet har tidligere jobbet in bedrift (ikke nødvendigvis i samme periode). Velg maksimal t ledere tidligere jobbet i Sintef og 2 andre ledere jobbet i Microsoft, sk	all, f. el riv 3.	ks. hvis	3		·····	rsoner				
БІО	Hvor mange utskiftninger i lederteamet har det vært side	n bed	milen	bie et	abiert	·	••				
	k nå på den viktigste / kritiske utskiftningen i lederteam kiftninger i lederteamet):	et (elle	er styr	et hvi	s det i	kke h	ar væ	rt			
B11	Handler det om: (Vennligst kryss av i alle boksene som	passe	er)								
	□₁ en person som <i>forlot</i> lederteamet Årstall										
	□₂ en ny person som <i>har blitt ansatt</i> i lederteamet Årstall	:									
B12a Hvilken rolle / stilling hadde vedkommende som forlot lederteamet eller styret i bedriften?											
B12b Hvilken rolle / stilling har den nye personen fått i bedriften?								_			
B13	G			•	Ге	lang 1 t	ii 5				
	Ranger årsaker til at vedkommende forlot ledelsen (1 • Vedkommende kom i konflikt med andre	– stør	ste ar	sak os	5V.) ^N	any it	ii 0				
	Vedkommende tok gale strategiske beslutninger										
	Vedkommende ønsket seg en annen jobb / hadde ikke ti	d									
	Hovedeier(e) ønsket at vedkommende forlot ledelsen										
	Andre årsaker, vennligst spesifiser										

 Familie Såkornfond Inkubatorstipend IFU / OFU støtte Øvrig støtte fra Forskningsrådet Annet, spesifiser C2 Når ble det første gang hentet inn ekstern egenkapital fra private investorer (ikke familie)? Igan 1		Ranger årsaker til at vedkommende ble an			– stø	rste å	irsak	osv.)		
Bedriften vokste og vi trengte en som kunne lede nye avdelinger										
Hovedeier(e) ansket at vedkommende ble med i ledelsen										
*Andre årsaker, vennligst spesifiser										
B14 Hvilke positive og/eller negative konsekvenser innebar personbyttet i ledelsen for bedriftens vekst/ytelse? i tilfelle hvor vedkommende forlot ledelsen										
i tilfelle hvor vedkommende forlot ledelsen		Andre årsaker, vennligst spesifiser								
i tilfelle hvor vedkommende ble ansatt i ledelsen	B14		r innebar p	ersont	yttet i	i ledel	lsen fo	or bed	riftens	S
B15 Hvis en ny person har blitt ansatt i lederteamet, hvordan ble denne personen funnet? Gjennom:		i tilfelle hvor vedkommende forlot ledelsen								-
Gjennom: Etablereren av denne bedriften		i tilfelle hvor vedkommende ble ansatt i ledels	sen							
□₃ Daglig leder □₃ ITVO / kommersialiseringsenhet □₃ Investors kontakter □₃ Profesjonelle nettverk □₃ Rekrutteringsfirma, konsulenter osv. □₃ Annet, vennligst spesifiser	B15		amet, hvor	dan ble	e denr	ne per	soner	n funn	et?	
□s TTO / kommersialiseringsenhet □r Profesjonelle nettverk □r Profesjonelle nettverk □r Profesjonelle nettverk □r Rekrutteringsfirma, konsulenter osv. □r Annet, vennligst spesifiser		□₁ Etablereren av denne bedriften								
□₂ Profesjonelle nettverk □₃ Annet, vennligst spesifiser										
□₃ Annet, vennligst spesifiser B17 Hva tilførte den personen som ble med i lederteamet ved viktigste/kritiske utskiftning? □₁ Erfaring fra markedsføring og salg □₂ Internasjonal erfaring □₃ Kunnskap om markedet, industri, bransjen □₄ Erfaring fra administrasjon og ledelse □₆ Annet, spesifiser										
B17 Hva tilførte den personen som ble med i lederteamet ved viktigste / kritiske utskiftning?			⊔ ₈ Rekru	tterings	stirma,	, kons	ulente	r osv.		
□₁ Erfaring fra markedsføring og salg □₃ Kunnskap om markedet, industri, bransjen □₃ Kunnskap om markedet, industri, bransjen □₅ Nødvendige kontakter □₆ Annet, spesifiser		□ ₉ Annet, vennligst spesifiser								
□₃ Kunnskap om markedet, industri, bransjen □₃ Kunnskap om markedet, industri, bransjen □₃ Annet, spesifiser	B17	Hva tilførte den personen som ble med i lede	erteamet ve	ed vikti	gste/I	kritisk	e utsk	kiftning	?	
B18a Teammedlemmene representerer meget stor bredde mht: Funksjonell bakgrunn (f. eks. salg, finans osv.) Industriell bakgrunn Industriell bakgrun Industriell bakgr										
B18a Teammedlemmene representerer meget stor bredde mht: • Funksjonell bakgrunn (f. eks. salg, finans osv.) • Industriell bakgrunn • Utdanningsbakgrunn • Utdanningsbakgrunn • Personlighet • Alder • Erfaring fra nyetableringer • Internasjonal erfaring (jobbet i utlandet, er utenlandsk) C1 Har bedriften kontaktet og eventuelt mottatt ekstern finansiering fra noen av de følgende aktørene? • Familie • Såkomfond • IfU / OFU støtte • Øvrig støtte fra Forskningsrådet • Annet, spesifiser									se	
mht: Funksjonell bakgrunn (f. eks. salg, finans osv.) Industriell bakgrunn Industriell bakgrun Ind		⊔ ₅ Nødvendige kontakter	⊔ ₆ Ann	et, spe	sifiser					
 Funksjonell bakgrunn (f. eks. salg, finans osv.) □ Industriell bakgrunn □ Utdanningsbakgrunn □ Utdanningsbakgrunn □ Industriell bakgrunn □ Utdanningsbakgrunn □ Industriell bakgrunn □ Industriell bakgrunh 	B18a	•	or bredde							
 Industriell bakgrunn Utdanningsbakgrunn Personlighet Alder Erfaring fra nyetableringer Ledererfaring Internasjonal erfaring (jobbet i utlandet, er utenlandsk) Internasjonal erfaring fra noen av de følgende aktørene? Familie Familie Såkornfond Inkubatorstipend Inkubatorstipend Ingus de fra Forskningsrådet Annet, spesifiser Vårstall: Aldri investorer (ikke familie)? Aldri investorer (ikke familie)? Internasjonal erfaring (jobbet i utlandet, er utenlandsk) Internasjonal erfaring (jobbet i utlandet, er utenlands		*****	,)					۵		
 Utdanningsbakgrunn Personlighet 1			•)	-						
 Personlighet Alder Erfaring fra nyetableringer Ledererfaring Internasjonal erfaring (jobbet i utlandet, er utenlandsk) <										
 Alder Erfaring fra nyetableringer Ledererfaring Internasjonal erfaring (jobbet i utlandet, er utenlandsk) Internasjonal erfaring (jobet i utlandet, er utenlandsk) Internasjonal erfaring (jobe				-						
 Ledererfaring Internasjonal erfaring (jobbet i utlandet, er utenlandsk) Internasjonal erfaring (jobet i utlandsk) Internasjonal erfarin		• Alder		\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Internasjonal erfaring (jobbet i utlandet, er utenlandsk) Del C. Om finansiering C1 Har bedriften kontaktet og eventuelt mottatt ekstern finansiering fra noen av de følgende aktørene? Familie Såkornfond Inkubatorstipend IFU / OFU støtte Øvrig støtte fra Forskningsrådet Annet, spesifiser D1 D2 D3 Pastall: D3 D4 D4 D3 D4 D4 D3 D3 D4 D4 D3 D3 D4 D4 D3 D3 D4 D4 D4 D3 D3 D4 D							\square_4			
Del C. Om finansiering C1 Har bedriften kontaktet og eventuelt mottatt ekstern finansiering fra noen av de følgende aktørene? • Familie • Såkornfond • Inkubatorstipend • IFU / OFU støtte • Øvrig støtte fra Forskningsrådet • Annet, spesifiser							\square_4			
C1 Har bedriften kontaktet og eventuelt mottatt ekstern finansiering fra noen av de følgende aktørene? • Familie • Såkornfond • Inkubatorstipend • IFU / OFU støtte • Annet, spesifiser		 Internasjonal erfaring (jobbet i utlandet, er ute 	enlandsk)	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
C1 Har bedriften kontaktet og eventuelt mottatt ekstern finansiering fra noen av de følgende aktørene? • Familie • Såkornfond • Inkubatorstipend • IFU / OFU støtte • Annet, spesifiser										
finansiering fra noen av de følgende aktørene? • Familie • Såkornfond • Inkubatorstipend • IFU / OFU støtte • Øvrig støtte fra Forskningsrådet • Annet, spesifiser	De	C. Om finansiering								
 Såkornfond Inkubatorstipend IFU / OFU støtte Øvrig støtte fra Forskningsrådet Annet, spesifiser U1 U2 U3 Øvrig støtte fra Forskningsrådet U1 U2 U3 U3 U2 U3 U3 U2 U3 U3 U3 U3 U2 U3 U3 U2 U3 U2 U3 Arstall: U2 Aldri investorer (ikke familie)? 	C1								Har	mottatt kapital
 Inkubatorstipend IFU / OFU støtte Øvrig støtte fra Forskningsrådet Annet, spesifiser U1 U2 U3 Øvrig støtte fra Forskningsrådet U1 U2 U3 U3 U2 U3 U3 U3 U3 U3 U3 U3 U2 U3 U3 U2 U3 U3 U2 U3 U3 U2 U3 U3 U3 U2 U3 U3 U3 U3 U3 U3 U3 U3 U4 U5 U5 U2 Aldri investorer (ikke familie)? 				\square_1			\square_2			\square_3
 IFU / OFU støtte Øvrig støtte fra Forskningsrådet Annet, spesifiser □1 □2 □3 Annet, spesifiser □1 □2 □3 □3 □3 □3 □4 □2 □3 □3 □3 □4 □2 □3 □3 □4 □2 □3 □3 □4 □2 □3 □3 □4 □5 □4 □4 □5 □4 <							\square_2			\square_3
 Øvrig støtte fra Forskningsrådet Annet, spesifiser □1 □2 □3 C2 Når ble det første gang hentet inn ekstern egenkapital fra private investorer (ikke familie)? 							\square_2			\square_3
• Annet, spesifiser										
C2 Når ble det første gang hentet inn ekstern egenkapital fra private Årstall: □₂ Aldri investorer (ikke familie)?										
investorer (ikke familie)?		Annet, spesifiser		\square_1			\square_2			\square_3
	C2		genkapital f	fra priv	ate	Å	rstall:		. 🗆 2 /	Aldri
	C3		industrielle	partne	ere?	Å	rstall:		. 🗆 2	Aldri

C4 Når ble det første gang innhentet kapital fra et venture ka	pital f	oretak	(? A	rstall:.		🗖 2	Aldri	
C5 Hvor mange ganger ble det innhentet kapital fra en venture kapital Antall ganger: investor?								
Tenk nå på den siste viktigste/største investeringen:								
C6 Hvem av de følgende investorer var det (ett kryss): □₁ Privat investor / såkornfond □₂ Industriell ¡ □₃ Venture kapitalist □₄ Andre, spe								
C9 Hvilken av følgende personer i bedriften hadde relasjon	er til d	lenne	inves	toren	fra tid	ligere	?	
□₁ Daglig leder	\square_2 N	1edlen	n av v	årt led	lertear	n		
□ ₃ Styreformann				emedle	em			
□ ₅ TTO / kommersialiseringsaktør		ngen a						
C12 Vennligst, ranger eierne i bedriften: 1 – største eier, 2 –	- nest	størst	e eier	osv.:				
	Opprir			nlegge	ere			
	Øvrige							
	TTO, ł Andre				senne	t		
Ansatte	Allule	CNSIC	iiie ei	CIC				
Del D. Om styret D1 Styreleder er også (kryss av i <u>alle</u> boksene som passer □₁ Daglig leder □₂ Grunnleggeren av bedriften □₃ Repi	·	erer ho	ovedei	ere [⊐ ₄ Ing	en av	disse	
D2 Hvor lenge har styreleder vært i bedriften?					á	àr		
D3a Hvor mange styreverv innehar styreleder i andre selsl	kap pe	er i da	g?	Ca	ç	styreve	erv	
						.,		
D4 Vår styreleder	Helt uenig			nøytral			Helt enig	
har lang styrearbeidserfaring fra andre selskap		\square_2	\square_3	\square_4	\square_5	\square_6		
 har relevant industri-/bransjeerfaring (i forhold til selskapets virksomhet 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
har god innsikt i selskapet (hovedaktiviteter, produkter)	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
 er fremragende til å finne og engasjere nye styre- 			\square_3	\square_4	□ ₅	\square_6	\square_7	
medlemmer med relevant kompetanse/kunnskap/nettverk • er fremragende til å motivere og benytte kompetansen til								
hvert enkelt styremedlem	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
har en åpen og tillitsfull lederstil		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
 arbeider hele tiden for å utvikle styrets arbeidsformer og prosesser, og er veldig godt forberedt til styremøtene 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
prosesser, og er verdig godt forberedt til styrernøterie								
D5 I hvilken grad er du enig med følgende påstander om	l svært	liten				l sva	ert stor	
styrets bidrag?	grad						grad	
Styremedlemmene bidrar til lebbyvirksomhet og legitimering.			\square_3		\square_5			
 Styremedlemmene bidrar til lobbyvirksomhet og legitimering Bedriften og styret benytter seg ofte av styremedlemmenes 	1		\Box_3	\Box_4				
nettverk for å få råd		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
Styret og styremedlemmene fungerer som mentorer for								
doglig lodor og bodrifter	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7	
daglig leder og bedriftenStyret er aktivt involvert i arbeidet knyttet til langsiktige			\square_3		\square_5	\square_6		

 Styremedlemmene prioriterer nok tid til sitt styreoppdrag i selskapet og er alltid veldig godt forberedt til styremøtene 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
D6 Styremedlemmer representerer meget stor bredde mht	Helt uenig			nøytral			Helt enig
 Funksjonell bakgrunn (f. eks. salg, finans) 	□ ₁	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Industriell bakgrunn (f. eks. ulike bransjer) 	□ ₁	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Utdanningsbakgrunn 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Personlighet (f. eks.ulike grad av kreativitet) 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
Alder	□ ₁	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Internasjonal erfaring 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
D8 Hvor mange styremedlemmer har følgende bakgrunn:	Ver	iture k	apital	invest	torer		
TTO / kommersialiseringsaktørs representanter	_ Ekste	rne me	edlem	mer (i	kke ar	satte)	
D9 Hvis daglig leder og styreleder ikke er den samme person, hvor enig/uenig er du i følgende påstander:	Helt						Helt enig
Vår styreleder arbeider veldig godt med daglig leder		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Begge parter er villige til å tilpasse den løpende relasjonen med henblikk på å imøtekomme endrede betingelser 		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Utveksling av informasjon forekommer ofte og uformelt og ikke kun ut fra forutgående avtaler 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
 Det forventes at vi holder hverandre informert om begivenheter eller endringer som kan påvirke den andre part 		\square_2	\square_3	\square_4		\square_6	\square_7
 Problem som oppstår i denne relasjonen behandles av begge parter som et felles ansvar snarere enn et individuelt 	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
Vi ser ofte forskjellig på innholdet i beslutninger		\square_2	\square_3	\square_4	\square_5	\square_6	\square_7
Ofte har vi forskjellige meninger	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6	\square_7